



FACT

FULL ACCESS &
COORDINATED
TRANSPORTATION

Coordinating Access to Life

MARCH 2009 NEWS

"We have no choice. We must bring about change in the transportation system for the betterment of those people who do not have their own vehicle, or who lose the ability to drive, or have never been able to drive. Movement around and throughout your community is something that is critical to the quality of life of all people."

- FACT Founders

Hello From the Executive Director

It is my pleasure to be serving in the capacity of Executive Director for Full Access & Coordinated Transportation (FACT). As the regional Consolidated Transportation Services Administrator (CTSA), FACT is responsible to facilitate the coordination of every aspect of your various transportation programs. This coordination can take the form of information provision, resource sharing, vehicle maintenance, grant application assistance, ride scheduling, training and program development in general. With the on-going economic difficulties at hand, there has not been a more opportune time for effective and efficient coordination at the local, regional state and federal level.

I began working as Executive Director February 1st. It is great to be working for such a motivated Board and with so many exceptional service providers in San Diego. Prior to beginning with FACT I worked for the San Diego Metropolitan Transit System overseeing MTS

Access and then in Northern California managing the City of Petaluma, Transit Division.

I'm very excited to be back in San Diego and have the opportunity to work on coordinated transportation. Please let us know what your expectations are and keep us aware of any developments with your programs. It is a pleasure to serve as the CTSA for this great region.



Max Calder, FACT Executive Director

We're on the Web!
www.factsd.org

Reminder! DOT 5310 Applications Due June 5th!
Need Information? Call FACT @ 760.643.4081

SCDD Loses Funding While Senior Mini-Grant is on the Horizon



Unfortunately, transportation services provided by FACT that were being funded by the State Council on Developmental Disabilities (SCDD)

have been discontinued as of February 13th. This program was only operational for approximately two months and the discontinuation was a result of the current financial crisis. The funding for the program was simply no longer available. While it is regretful that this program was only in existence for so brief a duration, this did provide services to those most in need during its tenure. FACT looks forward to pursuing additional opportunities to fill transportation gaps and provide services. The Senior Mini Grant program will be available soon and additional details regarding that will follow!

BOARD OF DIRECTORS

FACT is a 501(c)(3) nonprofit organization

Phil Monroe, Chair
Dave Roberts, Vice Chair
Susan Hafner, Treasurer
Teresa Barth, Secretary
Bob Campbell, Board Director
Max Calder, Executive Director



THE VISION OF FACT IS THAT ALL PEOPLE LIVING IN SAN DIEGO COUNTY WILL HAVE FULL MOBILITY THROUGH AN ACCESSIBLE TRANSPORTATION SYSTEM THAT MEETS THEIR NEEDS.

FACT Evolution - *Where we've Been, Where we're Going...*



FACT's origins reside in the pursuance of a mission to establish a Regional Mobility manager in San Diego County. This effort was spearheaded by individuals with our Region who identified unmet transportation needs as only

capable of being met with coordinated effort and the organization is overseen by a Board comprised of community leaders including agency board members and transportation professionals.

Managing mobility takes many forms and "success" is relative to the degree of a mobility management program. Enhancing and coordinating mobility pertains to every aspect of a transportation program. This includes information provision, service coordination, maintenance program consolidation, training development, ride scheduling, customer service and the list could go on. The ultimate outcome for the consumer looking for a trip is "one call" and "one trip." Inherent to providing that level of service is a shared regional consensus and understood service delivery mechanism by consumers, providers and agencies. The process was succinctly summarized during FACT's origins by its founders as one with a focus on the customer that identifies a problem and then provides a solution with shared understanding in the most efficient manner.

Understanding that our Region has approximately 100 social service providers for transportation, private for hire and charter programs, along with two Transit Districts, this is clearly fertile ground for coordination. The quality of service provision and personal care that each provider lends their customers affords San Diego with an exceptional foundation with which to coordinate. The nature of this coordination is dependent upon the programs, clients and expressed need of the community. FACT encourages input and vitally needs your support in establishing a viable coordinated model. Ensuring a viable outcome is rooted in community input and then a program implementation that contours to the findings discerned.

Coordinated Transportation is a top Federal, State and Regional priority. In terms of the former "coordination" is a central theme in the Safe Accountable Flexible Efficient Transportation Equity Act - Legacy for Users (SAFETEA-LU), which provides both capital and operating funding streams (New Freedom and Job Access Reverse Commute). This incentivizes coordinated programs with higher rankings and mandates Regional Coordinated Plan Development. Furthermore, the well established and redistributive Federal to State of California 5310 program specifically requires coordinated elements and the sustenance of coordination, which is reviewed during performance audits. Meanwhile, the very development of the Regional Coordinated Plan is a coordinated effort managed by SANDAG through the Social Services Transportation Advisory Committee (SSTAC) that blends social service and short range transit planning.

As indicated on the previous page, there has never been a more appropriate financial time to pursue coordinated efficiencies that provide better service to the consumer. Equally influential factors are inherent to demographic trends, which identify ever-growing demand for transportation services that meet the needs of Senior Citizens and Individuals with Disabilities.

FACT began operating out of offices at North County Transit District (NCTD) and has just recently relocated to 410 S. Melrose Vista, CA 92081 in the Melrose Law Building. You are encouraged to stop by to say hello, find out more about FACT or offer any suggestions. We look forward to seeing you and value your support!

CAM Update

Please join us for the next CAM meeting:

Wednesday, April 1st

10:00am - 12:00pm

Cal Trans Bldg. - Wallace Rm.

4050 Taylor St., S.D. 92110

RSVP w/ FACT @ 760.643.4081