

2014 FACT Fall Newsletter

"Thank you for being there in such a difficult time in our lives and helping us with transportation" Rosie, RideFACT rider

FACT hosts Travel Connections

FACT hosted a travel information event, Travel Connections, on August 12, 2014 at the Encinitas Community Center. The event was open and free to the public. The discussion focused on transportation services in San Diego County and included a demonstration on how to locate and access transportation.



County Supervisor Dave Roberts speaking at Travel Connections

Third District County Supervisor and FACT Board Chair Hon. Dave Roberts made the opening remarks. Travel Connections was supported by County Community Enhancement Grant Funds.

Yellow Cab is now part of FACT's Brokerage

On October 2, 2014 Yellow Cab of San Diego officially joined FACT's brokerage. Yellow Cab is the 13th transportation vendor to join FACT's brokerage. FACT implemented its brokerage - a pool of taxicab services in 2012. FACT uses the brokerage to purchase trips in a cost effective manner. Other brokerage partners include AAA Transport, Alpha Project, Care4uMobility, City Link Foundation, Fun, Love & Care, Open Road Services, Pacific Limo, Renewing Life, Safety First, Sol Transportation, Transit Van Shuttle, and YF Transport.

Hon. George Gastil joins FACT Board

On July 24, 2014 the FACT Board of Directors appointed Hon. George Gastil to the FACT Board. He is the ninth member on FACT's Board. George Gastil serves on the City Council in Lemon Grove and also serves as the City's representative to the Metropolitan Transit System (MTS) Board of Directors. Gastil served on the Lemon Grove School Board for ten years before being elected to the City Council in 2008. He teaches history at Grossmont College, Miramar College, Palomar College and San Diego State University. He lives in Lemon Grove with his wife Janet and two of his three adult sons.



Hon. George Gastil, FACT Board Member

FACT Sponsors CSUSM Senior Experience Project

FACT is participating in California State University San Marcos (CSUSM) College of Business's (CoBA) 2014 Senior Experience Program. This program matches teams of students with research and development projects submitted by local businesses and organizations. Students gain knowledge and experience by working as consultants on rigorous, real-world projects that require teamwork and application of classroom knowledge. This is the third time FACT has participated in the Senior Experience Program.

The 6 member student team will research examples of paratransit industry service policy guidelines and identify elements applicable to FACT. They will develop a riders handbook. The student team will explore effective means of communicating service policy information to riders, including but not limited to: online presence (webpage, social media, etc.) and printed materials in multiple languages and accessible formats.

Contracts with City of Oceanside and SDCOE extended

In August 2013, FACT was awarded a contract to provide transportation for the City of Oceanside's Solutions for Seniors on the Go Van Shuttle. The service is available to Oceanside senior residents for trips within the city, neighboring cities, and some specific medical destinations. The contract was recently extended through June 2015.

San Diego County Office of Education (SDCOE) received a grant that funds efforts to enable foster youth to continue to attend the "home" school after they are relocated to foster homes. SDCOE contracted with FACT to provide transportation for eligible foster youth in December 2013. SDCOE recently extended the contract through October 1, 2015.

Contact Information

(760) 754 -1252

factsd@factsd.org

www.factsd.org

600 Mission Avenue
Oceanside, CA 92054

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