



## VETERANS & MILITARY FAMILIES TRANSPORTATION/MOBILITY SURVEY

Dear Partner Veterans/Military Service Organization,

We are reaching out to you as a provider of vital military and veteran services to improve veterans' mobility and access to transportation. We need your help assessing the current transportation service levels and community needs. Through the attached surveys, we hope to understand the need for information access and transportation options for Veterans, military personnel, and their families, as well as the public at-large. Thank you for participating in the Veterans & Military Families Transportation/Mobility Survey.

Included in your Survey Packet are two types of surveys:

- An Organization Survey (1) to be completed by a representative of your organization
- Customer Surveys (quantities may vary) to be completed by persons served by your program

We are asking for your help in distributing this survey to your clients and colleagues working with the target populations. This survey effort is being funded by a U.S. Department of Transportation grant. The grant was awarded to SANDAG, 2-1-1 San Diego, and Full Access & Coordinated Transportation (FACT). We need your input in order to make improvements to mobility and travel options in San Diego County.

If you would like additional copies of the Organization or Customer surveys, would like any of the surveys translated, or any additional information, please contact Gabriel Kendall, 2-1-1 San Diego's Associate Director of Programs, at 858-300-1226.

Sincerely,

William York  
Executive Vice President  
2-1-1 San Diego

Arun Prem  
Executive Director  
FACT