**MEETING AGENDA AND NOTICE**

**Council on Access & Mobility (CAM) Meeting**

**Tuesday, August 14, 2018 10:00 a.m.** **– 11:30 a.m.**

**Access to Independence**

**8885 San Diego Drive, Suite # 131**

**Room:** **Rio Vista Conference Room, Suite # 100**

**San Diego, CA 92108**

1. **Introductions** *(please sign-in)*
2. **Presentation/Training:** Access to Independence, Vivian Radam and Tom Riis
3. **CTSA and Transportation Services Updates** – *Meagan and Arun*
   * Referrals
   * Ridership
   * Call Center Phone Script
4. **Service Development Committee –** *Arun, Meagan, and Committee members*
   * RideFACT Demand Management
5. **General Information –** *Budd and Arun*
   * SANDAG Cycle 10 Call for Project
   * FACT Database: Agency Information
   * APTA Annual Meeting
   * Aging Summit 2018 Review
6. **Follow Up & Other Discussion Topics –** *Budd* 
   * Changes to Medicaid reimbursement
   * Shortage of class B drivers
   * Technology platforms discussion
   * Driver Policy/Protocol for hijack situations
   * Any training topic suggestions?
7. **CAM Member Updates**

\*\*\*Next CAM Meeting – **Tuesday, October 9, 2018** Location: TBD