**MEETING AGENDA AND NOTICE**

**Council on Access & Mobility (CAM) Meeting**

**Tuesday, November 12, 2019 10:00 a.m.** **– 11:30 a.m.**

**City of Oceanside**

**Country Club Senior Center,** **Room G/H**

**455 Country Club Lane**

**Oceanside, CA 92054**

1. **Introductions** *(please sign-in)*
2. **Presentation/Training:**

* Judi Bonilla, Overview of Customer Service & Age Sensitivity Training for FACT
* Training Update and Recommended Topics – *Budd*

1. **CAM Chair and Vice Chair Nominations -** Budd
2. **CTSA and FACT Transportation Services Updates**
3. Referrals – *Meagan*
4. Ridership – *Meagan*
5. New Coordinated Services Contracts and Pilots – Meagan
6. Website Update – *Meagan*
7. Staffing Update – *Budd*
8. Leveraging FACT Report and Report Release Event – *Meagan*
9. 2019 FACT Annual Meeting, December 17th – *Budd*
10. **General Information**
11. Accompanied/Unaccompanied Rider Policies - *Meagan*
12. SANDAG Regional Plan Working Group Forum Recap– *Budd and Meagan*
13. 19-02-012 TNC Access for All, Workshop Recap – *Meagan*
14. APTA and CalAct Conference Recap – Budd and Meagan
15. **CAM Member Updates**

\*\*\*Next CAM Event– **FACT Annual Meeting, Tuesday December 17, 2019, 8:30AM at Braille Institute**