



Board of Directors Meeting Agenda
September 24, 2020 9:15 am
Zoom meeting

| Meeting call to order, Introductions | | | 9:00 am |
|---|---|------|----------------|
| 1. | Public Comment | | INFORMATION |
| 2. | July 2020 Board Meeting Minutes | p-2 | ACTION |
| 3. | COVID-19 Response and discussions <ul style="list-style-type: none"> • Special Biweekly CAM Meetings • New CAM Member Approval • FACT’s Recovery Plan Update – Put on hold | p-7 | ACTION |
| 4. | SANDAG Support for FACT – Review meetings with Hasan and Coleen | p-8 | INFORMATION |
| 5. | Grant Updates <ul style="list-style-type: none"> • Authorization for Cycle-11 SANDAG Grants • S.T.E.P. Grant Submission • New Agreement for SANDAG Direct Funding | p-9 | ACTION |
| 6. | Financial Updates, May and June 2020 <ul style="list-style-type: none"> • Budget Revision • New Bank Account – Bankers Trust | p-11 | ACTION |
| 7. | Board Officers Nominating Committee | p- | ACTION |
| 8. | Annual Meeting Planning – Authorization for Change in Format, Venue <ul style="list-style-type: none"> • Planning Committee Updates (George, Kellie) • Award, Giveaways, Meeting Format, Annual Report & Photoshoot | p- | ACTION |
| 9. | FACT Services Updates & Contract Extensions | p-12 | INFORMATION |
| 10. | Contract Services Status - New Proposals & Services | p-16 | INFORMATION |
| 11. | Executive Director’s Report <ul style="list-style-type: none"> • Time off • CALACT - So. California Board Nomination | p-17 | INFORMATION |
| 12. | Board Member Updates/Proposed Agenda Item | | INFORMATION |
| ADJOURNMENT | | | |

FACT Board of Directors Meeting Minutes

July 23, 2020

Teleconference 9:15 am

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| Board Members Attending | Hon. George Gastil, Susan Hafner, Hon. Phil Monroe, Hon. Bob Campbell, Hon. Dave Roberts, LaVonna Connelly, Hon. Jewel Edson, Hon. John Aguilera, Hon. Kellie Hinze |
| Board Members Absent | None |
| Staff Attending | Arun Prem, Meagan Schmidt, Budd Anderson, Julius Burgos, Ali Poorman, Jonathan Albarran, Christian Hernandez, Kalin Alston, Cynthia Pedersen |
| Public/Guests | Brian Lane, SANDAG, Robert Gebo, NCTD |
| Public Comments | |
| June Board Meeting Minutes | Hon. John Aguilera called the meeting to order at 9:15 am. Motion to approve the June 25, 2020 Board Meeting Minutes was made by Hon. Dave Roberts. Second by Susan Hafner. The motion passed unanimously. |
| Review of FACT Business Plan Update | Arun said Hon. Jewel Edson and Hon. Phil Monroe gave extensive feedback with regards to the Business Plan. Budd said that Jewel's feedback had been incorporated into the plan. Phil presented his comments, adding that he found the Plan to be well thought out and well written. Arun pointed out that although it was a team effort, most of the work was put together by Budd. Arun thanked Jewel and Phil for their time and input. John thanked everyone for their contribution, and Dave thanked staff for the hard work and reader-friendly presentation. He suggested adding Phil's proposed changes, and approval by the Board with no further delay. Motion to approve the 2021-2016 Business Plan was made by Hon. Dave Roberts. Second by Hon. Phil Monroe. The motion passed unanimously. |
| COVID-19 Response and Discussions | <p>Arun said the FACT staff Recovery Plan has been deferred until a later date due to COVID-19 cases on the rise, and that FACT would wait for further instructions from the County and State for staff's physical return to work. He said that in response to a survey with CAM participants, the special weekly CAM meetings will take place bi-weekly. He added that survey participants felt the special CAM meetings were useful and informative, and that those attending were appreciative to join in discussions with their peer group.</p> <p>Arun discussed parts of the Recovery Plan with regards to COVID-19 employee testing versus self assessment. He said that SANDAG and other agencies do not require employee testing, but they must assess themselves daily if they return to an office. He said that access to testing through the County is limited due to the high</p> |

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| | <p>demand, and that those who want a test must show symptoms in order to qualify to make an appointment. The results of a test are often not available for another six to eight days. Arun said that several providers are requiring their drivers be tested, especially those doing sensitive rides with the County.</p> |
| <p>Triennial TDA Audit Follow-up – TC Approval of Dedicated Funding</p> | <p>Arun announced the SANDAG Transportation Committee’s Approval for Dedicated Funding for FACT. On July 17, 2020 the TC voted unanimously (10-0) to approve SANDAG’s recommendation to fund FACT sustainably beginning this year (funding cycle 11), with 25% of the funds available for the Specialized Transportation Grant Program (STGP) - \$1.8m. FACT may apply for up to \$800,000 additional funds totaling maximum possible funding of \$2.6m for a two year period. In the past the maximum has been \$2.0m. He said this recommendation would be finalized during the SANDAG Board Meeting on July 24, 2020.</p> <p>Arun said this is a historic moment for FACT. He acknowledged and expressed appreciation to the SANDAG team, especially Brian for being the chief spokesperson and advocate. He said it began with the Triennial TDA audit team and its solid support for FACT and their recommendation for funding. He said that the leadership at SANDAG has been supportive of FACT and had gone to the committees to recommend this funding. The Board Audit Follow-up Committee, George, John and Susan, along with Bob and Phil were part of an outreach effort with elected officials and members of the TC - Hon. Desmond, Sandke, Baber, Sotelo-Solis, Montgomery, Feller, and McNamara. He acknowledged Hon. Kellie Hinze for her help in reaching out to Mayor Blakespear and the mayor’s follow up with SANDAG. He acknowledged Hon. Chuck Lowery for his participation in working with members of the TC, and JFS and Travelers Aid for their support in the recommendation for funding.</p> <p>Arun stressed that the Transportation Committee’s support for funding FACT was remarkable in that it was unanimous and that it was based on recognition of FACT as a regional service and benefit.</p> <p>George recognized Brian’s concise presentation to the TC on behalf of FACT. He acknowledged Jewel’s role at the TC meeting, and expressed appreciation that SANDAG had chosen her to serve on the FACT Board.</p> <p>George gave thanks to Arun and everyone who put time and energy into this historic step for FACT. He thanked everybody again, and members of the Board, staff and guests celebrated the event by toasting with sparkling cider.</p> |

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| | <p>Arun thanked Jewel and Brian for laying the ground work over the years to make this milestone possible. John and LaVonna said this is a huge deal for FACT and years in the making. Bob said that so much effort went into this by consistently building relationships and thanked Brian for being the key. He acknowledged the wonderful Board members and Arun for their performance and consistent stability in their efforts to obtain funding.</p> |
| <p>S.T.E.P. Collaborative Grant Proposal with ARS, Other Partners</p> | <p>Arun presented a STEP (Sustainable Transportation Equity Project) Collaborative Grant Proposal brought to FACT by ARS (Alliance for Regional Services) to act as lead applicant on a grant proposal. The California Air Resources Board (CARB) is issuing two competitive solicitations for multiple grants across the state under the Sustainable Transportation Equity Project (STEP). STEP’s overarching purpose is to increase transportation equity in disadvantaged and low-income communities throughout California via two types of grants:</p> <ul style="list-style-type: none"> • Planning and Capacity Building grants \$2m (10 projects) • Implementation Grants \$20m (3 projects) <p>STEP aims to address community resident’s transportation needs, increase residents’ access to key destinations (e.g., schools, grocery stores, workplaces, daycare facilities, community centers, medical facilities), and reduce GHG emissions. STEP funds projects that are priorities for historically under-served and over-burdened residents by requiring that projects center the knowledge and expertise of residents through all phases of project design, implementation, and evaluation. STEP has the flexibility to fund many different types of projects to ensure that STEP funds can help meet the needs of each community within that community’s context.</p> <p>Arun said FACT is interested in this project and recommending it to the Board because it aligns with its Flexible Fleets objectives for developing FACT services and infrastructure. An issue, however, is that it requires extensive information gathering, assessing needs and putting together a lot of information, something FACT is not staffed to do. Arun said ARS has been informed that FACT is interested in the project but would not be doing all the work in gathering data for the application. This project requires a public agency sponsor to team with FACT and currently NCTD is considering being the lead sponsor. Arun said that this is a productive coalition building exercise, but it must be stressed that FACT would be submitting the application with a workshare agreement with partners.</p> <p>This application is due on August 31, 2020.</p> |

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| | <p>RECOMMENDATION</p> <p>Staff requests Board members for support regarding</p> <ul style="list-style-type: none"> a. exploring the feasibility of this project with ARS and other community partners, and b. authorize staff to submit a Planning and Capacity Building project application <p>Motion to approve the Recommendation made by Hon. Dave Roberts. Second made by Hon. Kellie Shay. The vote to approve was unanimous.</p> |
| <p>Financial Updates, April and May 2020</p> | <p>Arun gave an update with regards to the Paycheck Protection Program Application. He said the application for a PPP was based on FACT auditor Sonnenberg’s recommendation and due to cashflow concerns during recent backlog of receivables. The PPP loan of \$111,000 will be processed through Bank of America.</p> <p>Julius Burgos gave a short summary of the loan application process and said the Bank has received it and was responding.</p> <p>Julius reviewed the April 2020 Financial Statements and stated that the balance sheet through April 2020 compared to the previous year remains consistent and is stable. Timely invoicing, receivables, and better cash flow management overall continues.</p> |
| <p>FACT Services Update</p> | <p>Meagan Schmidt said that through the month of May, 2020 the number of one-way trips completed since inception totaled 215,942. She reported that May’s trips were 2,497 with RideFACT providing 2,024 rides. The next highest ridership was Oceanside with 209 rides followed by County COVID-19 shelter trips at 89.</p> <p>Meagan said that FACT’s Flexible Fleet has provided shelter trips for HHSA beginning on March 23, 2020 with 166 trips provided through May. FACT has partnered with 211 and AIS to transport meals, a service which began April 10, 2020. Between April and May, 583 trips were made delivering over 900 boxes of meals, some being multiple meals. Both services are ongoing.</p> <p>Meagan reported that during May, FACT had another record breaking month of referrals with 384. Top referrals were to the City of Oceanside, MTS Access, City of La Mesa Rides4Neighbors Programs.</p> |
| <p>Contract Services Status – New Proposals & Services, Contract Extensions</p> | <p>Arun reviewed the renewal of the Scripps Contract. FACT will now service six locations: Mercy Hospital, Scripps Chula Vista, Memorial, Encinitas, Green and La Jolla as per the revised agreement. He said that prices are being negotiated and capacity for these additional services are being addressed as quickly as possible.</p> <p>Meagan announced the addition of a new service with Tri-City Behavioral Health. This new North County service began on July 15 providing transportation to the</p> |

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| | <p>Vista Behavioral Health Clinic three days a week. Currently, FACT provides service to riders needing transportation from Tri-City Hospital ER.</p> <p>Arun said a quote for services with the Gary Mary West PACE facility in San Marcos has been submitted. This service would provide transportation for riders receiving dialysis with potential for additional services. The PACE facility is an adult daycare center and has been interested in working with FACT for some time.</p> <p>Arun said the Escondido Senior Nutrition Program, presently suspended due to COVID-19, is being renegotiated. This contract ended in June, and because of the program’s success, Escondido would like to extend the contract. Due to ridesharing issues, the renewal of this agreement is contingent on pricing to make the program more cost effective.</p> <p>Another contract in negotiation with FACT is ResCare Transportation. The County of San Diego has transferred its transportation services to ResCare, a private company, to provide COVID-19 and other medical related rides. Arun said he anticipates finalizing a contract with them soon.</p> <p>Arun said that a shortage of drivers for services has become an issue. With the COVID-19 situation, drivers are now finding employment with Amazon, food delivery, and other services which possibly pay more.</p> |
| <p>Executive Director’s Report</p> | |
| <p>Board Member Updates/Proposed Agenda Items</p> | <p>Arun said that he has asked George and Kellie to form a subcommittee to begin planning the Annual Meeting.</p> |
| <p>ADJOURNMENT</p> | <p>The meeting was adjourned at approximately 11:00am.</p> |

ITEM #3

TO: BOARD OF DIRECTORS

FROM: Budd Anderson, Grants Management Analyst

RE: New CAM Member Appointment

ISSUE:

At the August 25th CAM Meeting, members unanimously voted to approve Scott Jaeger, Team Manager for the San Marcos Inland Department of Rehabilitation (DOR) as a CAM member. CAM member recommendations are subject to FACT Board approval.

BACKGROUND

The Council on Access and Mobility (CAM) represents a cross section of transportation interests in San Diego County. CAM’s mission is to “Promote coordination of transportation resources and services in San Diego County.” CAM is comprised of approximately 30 transportation stakeholders including service providers, planning agencies, consultants, and community members. CAM is an advisory committee to the FACT Board of Directors. FACT manages CAM’s membership and facilitates meetings. CAM typically meets bi-monthly, but beginning in March 2020 virtual meetings have been held bi-weekly to discuss the regions ongoing response to COVID-19.

The Department of Rehabilitation (DOR) works in partnership with consumers and other stakeholders to provide services and advocacy resulting in employment, independent living, and equality for individuals with disabilities. DOR strives to equip individual with a disabilities with the tools to attain employment, achieve independence, and realize equality. Scott Jaeger has been an active participant in CAM meetings and understands the importance of transportation in achieving DOR’s goals. Scott is also a member of the North County San Diego Transition Services Taskforce. FACT staff and CAM members feel that Scott is a good fit for the CAM group and unanimously voted to approve him as a member, subject to FACT Board approval.

RECOMMENDATION

Staff requests Board feedback on CAM’s recommendation and approval to appoint Scott Jaeger from the Department of Rehabilitation (DOR) as a CAM member.

ITEM #4

TO: BOARD OF DIRECTORS

FROM: Arun Prem, Executive Director and Meagan Schmidt, Director of Operations

RE: SANDAG Support for FACT

ITEM #5

TO: Board of Directors

FROM: Budd Anderson, Grants Management Analyst

RE: SANDAG Cycle 11 Specialized Transportation Grant Program (STGP) applications

ISSUE:

FACT staff recommends applying for the following project funding for a **2-year period** through SANDAG’s Specialized Transportation Grant Program (STPG); Transnet SMG and FTA Section 5310:

| Project | SMG | 5310 | Funding Total | Tasks |
|---|------------|------------|---------------|--|
| RideFACT: Affordable Countywide Rides for Seniors & Persons with Disabilities | \$ 400,000 | \$ 400,000 | \$ 800,000 | Subsidized senior trips (funds to purchase trips for RideFACT through the brokerage) |

Staff proposes using SMG and 5310 funds to match one another to fully fund RideFACT through STGP.

BACKGROUND

SANDAG issued a Call for Projects on July 31, 2020 for the Cycle 11 Specialized Transportation Grant Program (STGP). A majority of FACT’s operating and mobility management funds have been awarded through this program. Funding sources include TransNet Senior Mini-Grant and FTA Section 5310.

As result of the recently approved STGP CTSA allocation to support FACT’s Mobility Management projects and corresponding Cycle 11 competitive application restrictions, staff proposes applying for a total of \$800,000 between SMG and 5310 to completely fund RideFACT. This is the maximum amount of funding FACT is allowed to apply for through the Cycle 11 competitive process.

Section 5310 operating funds require a 50% match and SMG operating funds require a 20% match. SANDAG allows applicants to match SMG and 5310 funds. In order to fully fund RideFACT, staff is proposing to submit one 5310 operating project application and one SMG operating project application.

Applications must be received electronically by SANDAG no later than 4 p.m. on October 30, 2020.

RECOMMENDATION

Staff requests Board feedback and approval to submit project applications through SANDAG’s Cycle 11 Specialized Transportation Grant Program (STGP) for Operating funds for RideFACT. Approval includes signing a Board Resolution authorizing staff to submit project applications, committing the

necessary local match for the projects, and stating the assurance of FACT to execute the grant agreement and complete the project.

ITEM #6

TO: BOARD OF DIRECTORS

FROM: Arun Prem, Executive Director, and Julius Burgos, Accountant

RE: Summary of May and June 2020 Financial Statements

ISSUE:

ITEM #9

TO: BOARD OF DIRECTORS

FROM: Meagan Schmidt, Director of Operations

RE: FACT Services update

ISSUE:

This item presents a monthly RideFACT and agency services update.

BACKGROUND:

| | June | July |
|--------------------|----------------------|--------------|
| SERVICE | ONE-WAY TRIPS | |
| County COVID-19 | 31 | 57 |
| Scripps | 38 | 34 |
| Escondido | 0 | 0 |
| County HHSA TB | 16 | 17 |
| San Marcos | 52 | 66 |
| Oceanside | 222 | 185 |
| Parkinson's Assoc. | 0 | 2 |
| Tri-City ER | 62 | 76 |
| Tri-City BH | - | 10 |
| MV | 0 | 0 |
| RideFACT | 2,416 | 3,096 |
| TOTAL | 2,837 | 3,543 |

Special Services

FACT began providing on demand transportation at the request of the County the week of March 16th to transport homeless individuals (symptomatic and asymptomatic) to and from shelters/hotels and other sites as requested by County staff. FACT has provided 254 trips through July. The trips are ongoing.

FACT/County Aging & Independence/2-1-1 Meal Delivery Trips – FACT staff reached out to 2-1-1 in early April to offer transportation assistance to social service agencies who may have need of utilizing FACT’s brokerage to provide meal pickup and delivery. FACT staff worked with 2-1-1 and County Aging and Independence staff to assess the need for meal delivery and gaps in the current services provided throughout San Diego County. Within one week FACT was able to train and gain access to the Community Information Exchange (CIE) platform to receive direct referrals for meal delivery.

FACT's vendors pick up meals Tuesday and Thursday mornings and deliver to various residences throughout the County. FACT has offered similar assistance to cities and other agencies through CAM and outreach to San Diego County Supervisors. For the months of April – July, 924 of these trips were provided.

Scripps Health

FACT's service agreement with Scripps Health began January 15, 2020; 261 trips were provided through the end of July. FACT brokerage vendors are transporting discharged patients to pharmacies, their residences and/or to hospitals outside of San Diego County. Trips are delivered on demand and include curb-to-curb, door-to-door, and door-through-door services. FACT met with Scripps in mid-July to review options for extending the agreement to provide trips. Scripps would like FACT to expand to 4 other locations and a new amendment was signed. FACT provided the 1st trip to the 2nd location, Scripps Mercy Hospital Chula Vista, on September 4th.

City of Escondido

FACT provides transportation to/from the City of Escondido's senior lunch nutrition program Monday-Friday. Service began November 1, 2019. Initial contract term was November 2019 – June 2020. FACT provided 4,129 trips between November and March 2020. Trips were paused in mid-March due to COVID-19 and have not resumed as of yet. FACT met with Escondido staff to review the contract terms in mid-July and signed an amendment in August extending the contract through June 2021.

County HHSA

This service provides trips for the County to non-contagious Tuberculosis patients from their residences to clinics for treatment. Trips may be scheduled in advance or requested up to 2 hours before the time of trip service. This contract is in year 3 with an option to extend up to 1 more 1 year terms. 473 trips have been performed under this contract between late November 2018 through July 2020.

The Parkinson's Association of San Diego

The Parkinson's Association of San Diego (PASD) contracts with FACT to provide transportation for neurological medical appointments, support groups and Parkinson's Association related events for their clients. This contract has a term through April 12, 2020; a new amendment is being signed. Between June 2018 – July 2020, 172 trips have been provided. These trips were paused with the outbreak of COVID-19 through June.

City of San Marcos

Catch a Ride! provides transportation for eligible seniors 60+ within San Marcos city limits as well as for medical purposes outside of the city within a 20 mile radius.

FACT has provided 2,739 trips between February 2018 – July 2020. There are approximately 175 registered riders. FACT has received Amendment 3 to extend the contract through June 2021.

MV NCTD LIFT Service

No trips were performed.

Tri-City Contracts – Emergency Room & Outpatient Behavioral Health

FACT began transportation services for Tri-City Medical Center in December 2016. Discharged patients from the Emergency Room are provided with rides to their residence.

FACT has provided 4,090 trips for Tri-City patients between December 2016 – July 2020. Tri-City's Chief Operations Officer recently reached out to FACT regarding an additional service need for a Behavioral Health clinic. FACT began this new service on 7/15/2020; 10 rides were provided in July.

City of Oceanside Senior Van Service

Contracted service for Oceanside began in September 2013. FACT has invoiced City of Oceanside for 32,569 trips from September 2013 – July 2020.

Approximately 2,800 clients are registered to use this service.

The current contract is through June 2020. FACT and Oceanside staff recently signed a new amendment to extend the contract through December 2020.

| CTSA, RideFACT & Contracted Service Data | Web hits | Referrals | Programs in Database | New Agencies in Database | Total Requests for RideFACT Trips | RideFACT Trips Provided | RideFACT Trips Unable to Provide | Contracted Trips Provided | Total Trips | RideFACT Avg Mileage | RideFACT Avg Trip Cost |
|--|----------|-----------|----------------------|--------------------------|-----------------------------------|-------------------------|----------------------------------|---------------------------|-------------|----------------------|------------------------|
| Jul-16 | 1,658 | 90 | 145 | 0 | 1,167 | 1,029 | 138 | 1,164 | 2,822 | 11.7 | \$17.35 |
| August | 1,733 | 99 | 145 | 0 | 1,497 | 1,365 | 132 | 1,412 | 3,145 | 11.2 | \$16.92 |
| September | 1,593 | 121 | 145 | 0 | 1,415 | 1,273 | 142 | 1,194 | 2,787 | 11.7 | \$15.66 |
| October | 1,712 | 78 | 145 | 0 | 1,382 | 1,186 | 196 | 1,412 | 3,124 | 11.7 | \$15.14 |
| November | 1,493 | 102 | 145 | 0 | 1,209 | 1,044 | 165 | 1,230 | 2,723 | 11.9 | \$15.66 |
| December | 1,378 | 94 | 145 | 0 | 1,089 | 973 | 116 | 1,261 | 2,639 | 12.5 | \$16.57 |
| Jan-17 | 1,534 | 83 | 145 | 0 | 1,098 | 1,026 | 72 | 1,224 | 2,758 | 11.5 | \$12.29 |
| February | 1,459 | 74 | 146 | 1 | 1,139 | 999 | 140 | 918 | 2,377 | 10.5 | \$13.06 |
| March | 1,489 | 72 | 147 | 1 | 1,405 | 1,223 | 182 | 1,339 | 2,828 | 10.9 | \$11.56 |
| April | 1,480 | 52 | 147 | 0 | 1,161 | 996 | 165 | 1353 | 2349 | 11.5 | \$16.74 |
| May | 1,589 | 64 | 148 | 1 | 1,428 | 1,356 | 72 | 1334 | 2690 | 11.3 | \$14.88 |
| June | 1,228 | 81 | 148 | 0 | 1,457 | 1375 | 82 | 1359 | 2734 | 11.7 | \$16.55 |
| Subtotal | 18,346 | 1010 | 148 | | 15,447 | 13,845 | 1602 | 15,200 | 29,045 | | |
| July | 1,425 | 90 | 151 | 3 | 1,561 | 1,487 | 74 | 587 | 2,074 | 10.8 | \$13.69 |
| August | 1,464 | 134 | 151 | 0 | 1,942 | 1,871 | 71 | 635 | 2,506 | 10.6 | \$14.43 |
| September | 1,586 | 147 | 152 | 1 | 1,914 | 1,861 | 53 | 585 | 2,446 | 10.6 | \$15.79 |
| October | 1,520 | 155 | 154 | 2 | 2,537 | 2,432 | 105 | 635 | 3,067 | 10.8 | \$16.50 |
| November | 1,408 | 93 | 154 | 0 | 2,429 | 2,302 | 127 | 655 | 2,957 | 11.7 | \$18.47 |
| December | 1,108 | 84 | 154 | 0 | 2,210 | 2,154 | 56 | 524 | 2,678 | 12.1 | \$19.79 |
| Jan-18 | 1,452 | 103 | 154 | 0 | 2,579 | 2,509 | 70 | 879 | 3,388 | 11.5 | \$17.72 |
| February | 1,276 | 121 | 155 | 1 | 2,496 | 2,410 | 86 | 889 | 3,299 | 11.6 | \$18.01 |
| March | 1,047 | 127 | 156 | 1 | 2,925 | 2,844 | 81 | 1,276 | 4,120 | 10.3 | \$17.23 |
| April | 1,015 | 114 | 157 | 1 | 2,842 | 2,714 | 128 | 866 | 3,580 | 11.1 | \$15.82 |
| May | 1,444 | 131 | 158 | 1 | 2,963 | 2,831 | 132 | 866 | 3,697 | 11.3 | \$15.51 |
| June | 1,304 | 115 | 158 | 0 | 3,036 | 2,885 | 151 | 637 | 3,522 | 10.5 | \$13.99 |
| Subtotal | 16,049 | 1414 | 158 | | 29,434 | 28,300 | 1134 | 9,034 | 37,334 | | |
| July | 1,522 | 100 | 158 | 0 | 3,000 | 2,866 | 134 | 667 | 3,533 | 10.8 | \$13.92 |
| August | 1,247 | 109 | 155 | -3 | 3,024 | 2,833 | 191 | 708 | 3,541 | 10.3 | \$13.33 |
| September | *698 | 96 | 156 | 1 | 2,319 | 2,156 | 163 | 677 | 2,833 | 11 | \$14.55 |
| October | 936 | 80 | 156 | 0 | 2,669 | 2,502 | 167 | 752 | 3,254 | 11 | \$13.37 |
| November | 798 | 86 | 156 | 0 | 2,379 | 2,131 | 248 | 685 | 2,816 | 10.7 | \$13.06 |
| December | 829 | 83 | 156 | 0 | 2,254 | 2,170 | 84 | 631 | 2,801 | 11.2 | \$12.92 |
| 19-Jan | 742 | 119 | 160 | 4 | 2,546 | 2,505 | 41 | 710 | 3,215 | 10 | \$12.19 |
| February | 643 | 123 | 160 | 0 | 2,226 | 2,195 | 31 | 689 | 2,884 | 10 | \$11.95 |
| March | 725 | 70 | 160 | 0 | 2,408 | 2,358 | 50 | 937 | 3,295 | 9.6 | \$11.78 |
| April | 168 | 49 | 174 | 14 | 2,447 | 2,404 | 43 | 800 | 3,204 | 9.2 | \$12.32 |
| May | 888 | 71 | 174 | 0 | 2,268 | 2,245 | 23 | 804 | 3,049 | 9.2 | \$12.71 |
| June | 727 | 89 | 174 | 0 | 2,301 | 2,263 | 38 | 704 | 2,967 | 9.6 | \$11.70 |
| Subtotal | 9,225 | 1075 | 174 | | 29,841 | 28,628 | 1213 | 8,764 | 37,392 | | |
| July | 823 | 108 | 176 | 2 | 2,515 | 2,455 | 60 | 771 | 3,226 | 9.6 | \$13.29 |
| August | 948 | 90 | 177 | 1 | 2,424 | 2,365 | 59 | 844 | 3,209 | 9.1 | \$11.47 |
| September | 1,157 | 129 | 179 | 2 | 2,757 | 2,621 | 136 | 674 | 3,295 | 9.3 | \$11.88 |
| October | 1,263 | 139 | 180 | 1 | 2,952 | 2,735 | 217 | 781 | 3,516 | 9.5 | \$12.63 |
| November | 1,089 | 122 | 180 | 0 | 2,652 | 2,388 | 264 | 1,452 | 3,840 | 9.8 | \$14.38 |
| December | 1,052 | 82 | 180 | 0 | 2,636 | 2,508 | 128 | 1,572 | 4,080 | 9.4 | \$14.86 |
| 20-Jan | 1,372 | 132 | 176 | 0 | 2,994 | 2,849 | 145 | 1,680 | 4,529 | 10.1 | \$13.99 |
| February | 1,237 | 138 | 176 | 0 | 2,693 | 2,608 | 85 | 1,567 | 4,175 | 9 | \$15.30 |
| March | 1,650 | 141 | 177 | 1 | 2,015 | 1,931 | 84 | 988 | 2,919 | 8.8 | \$13.95 |
| April | 1,720 | 347 | 183 | 6 | 1,586 | 1,555 | 31 | 383 | 1,938 | 8.8 | \$15.29 |
| May | 1,253 | 384 | 183 | 0 | 2,082 | 2,024 | 58 | 473 | 2,497 | 10.2 | \$18.65 |
| June | 1,392 | 297 | 185 | 2 | 2,502 | 2,416 | 86 | 421 | 2,837 | 10.2 | \$20.60 |
| Subtotal | 14,956 | 2109 | 185 | | 29,808 | 28,455 | 1353 | 11,606 | 40,061 | | |
| July | 1,510 | 304 | 180 | -5 | 3,202 | 3,096 | 106 | 447 | 3,543 | 10.3 | \$21.12 |
| TOTAL | 176,722 | 5,912 | 180 | | | 140,121 | 5,408 | 82,201 | 222,322 | | |

RECOMMENDATION:

Staff seeks input from Board members regarding information presented in this item.

ITEM #10

TO: BOARD OF DIRECTORS

FROM: Meagan Schmidt, Director of Operations

RE: FACT Contract Services Status

ISSUE: New Proposals & Services

BACKGROUND:

In recent weeks FACT has received a number of requests for proposals on specialized transportation services. Many of these requests were notably due to the potential withdrawal of Transportation Network Companies (TNC's) such as Uber & Lyft from California due to AB5 and the reclassification of drivers from independent contractors to employees. FACT is waiting for responses on the approval and execution of these potential new services.

One proposal was referred to FACT by 2-1-1 San Diego in partnership with San Diego Gas & Electric (SDG&E). The scope of this service is to provide ambulatory and wheelchair transportation for [persons or goods](#) to be transported during planned Public Safety Power Shutoffs (PSPS) - de-energization of certain electrical circuits to reduce the possibility of igniting a fire during Red Flag fire conditions.

FACT has provided a proposal and is awaiting SDG&E's standard agreement for review.

RECOMMENDATION:

Staff seeks input from Board members regarding information presented in this item.

ITEM # 11

TO: BOARD OF DIRECTORS

FROM: Arun Prem, Executive Director

RE: Executive Director's Report

Meetings and Events – July 2020

7/24/2020 SANDAG Board Meeting – Arun
7/28/2020 CAM Special Meeting – Arun, Meagan, Budd
7/29/2020 STEP Grant Application Meeting – Arun, Budd, Meagan
7/30/2020 CALPERS – Arun
7/31/2020 STEP Grant Application Meeting – Arun, Budd, Meagan

Meetings and Events – August 2020

8/03/2020 Meeting Scott Patterson
8/05/2020 Ecolane Sponsor Meeting
8/05/2020 Meeting – Potential New Vendor (H2H & Loop)– Arun, Meagan
8/06/2020 Meeting – FACT Introduction & Training
8/06/2020 STEP Grant Application- Arun, Budd, Meagan
8/06/2020 SANDAG Quarterly Update – Arun
8/06/2020 CALACT Legislative Committee – Arun
8/07/2020 SANDAG 5 Big Moves - Arun
8/07/2020 CTSA Funding Follow-Up
8/07/2020 Social Services/Mobility Management Route Call
8/07/2020 STEP Grant Application – Arun, Budd, Meagan
8/10/2020 WSTA Test Meeting – Arun
8/11/2020 Transit Tuesday: Innovating During a Time of Crisis – Arun
8/12/2020 Western Chula Vista Mobility Hub Project Advisory Group Meeting – Arun
8/13/2020 Alliance August Virtual Quarterly Meeting – Arun
8/14/2020 SANDAG – Big Reveal – Arun, Meagan
8/14/2020 STEP Grant Application Meeting – Arun, Budd, Meagan
8/18/2020 Meeting with Hasan Ikhata, Coleen Clementson, Brian Lane, George Gastil, Jewel Edson, Phil Monroe, LaVonna Connelly, Arun
8/18/2020 Meeting – CALACT Board – Arun
8/18/2020 Meeting – CTSA, Scope of Services – Arun
8/20/2020 Meeting – CALACT Conference Committee – Arun
8/25/2020 Meeting – FACT Annual Meeting Planning – George, Kellie, Arun
8/25/2020 CAM Special Meeting – Arun, Meagan, Budd
8/25/2020 Meeting – Cost Allocation – Arun, Clint Miller
8/26/2020 Meeting – Tri-City/FACT contract Discussion – Arun, Meagan

- 8/27/2020 Meeting - FACT/Planned Parenthood Call – Arun, Meagan
- 8/27/2020 Meeting - Traveler’s Air Services & Grant Potential Collaboration – Arun, Meagan
- 8/28/2020 Meeting – Follow-up with FACT Board +SANDAG – Coleen Clementson, Brian Lane, Phil Monroe, Jewel Edson, George Gastil, Arun

Meetings and Events – September 2020

- 9/01/2020 Meeting – SDMAAG - Arun
- 9/02/2020 Meeting – Accessible Transportation & Paratransit Operations Subcommittee – Arun
- 9/08/2020 CAM Special Meeting – Arun, Meagan, Budd
- 9/14/2020 Meeting – SSTAC – Arun, Meagan