

## FACT NEWSLETTER SPRING 2021



**BE COVID SAFE**

---

"The drivers made me feel special. They were kind and punctual on both trips. Thank you!" Paul, RideFACT rider

"I really appreciate your transportation and how you handle things." Rebecca, RideFact rider

---

### **FACT Reaches New Service Milestone!**

FACT completed **250,000** one-way passenger trips as of February 2021. FACT began its transportation service in December 2011. Here's to the next 250,000 rides!



---

## **FACT Services During the Pandemic and Recovery**

FACT delivered over 3,200 food boxes to San Diego households during April 2020-March 2021. This service was funded by SANDAG grants and provided in collaboration with the County of San Diego and 2-1-1.

FACT transported approximately 300 homeless individuals to and from shelters/hotels and other locations for quarantining and testing during March 2020-January 2021. This service was made possible through a partnership with the San Diego County Health & Human Services Agency (HSSA).

Over 32,000 free trips on RideFACT also funded by SANDAG, were provided for essential needs as well as for essential workers during the pandemic (March 2020-February 2021). Over 4,000 new riders were added to FACT's client base.

"Thank you to the whole FACT team for all your support launching the meal delivery services during the height of the shut down, your partnership was invaluable to San Diego!"

2-1-1 San Diego/CIE

"Thank you so much for all your help FACT! It is sincerely appreciated."  
County of San Diego HHSA

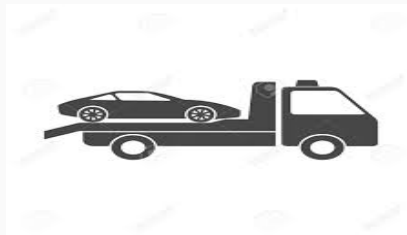
---

## **FACT Joins CARS Vehicle Donation Program**

FACT became a partner of Charitable Adult Rides & Services (CARS) which qualifies FACT as a recipient of proceeds from donated vehicles. CARS is a nonprofit organization based in San Diego and an affiliate of Jewish Family Service (JFS) San Diego. CARS manages vehicle donation programs for nonprofits all over North America. The CARS program allows supporters to donate almost any vehicle to an organization of their choice - cars, trucks, RVs, boats, and even airplanes.

---

Donors get free vehicle pick-up and a tax receipt, and the opportunity to support the charity of their choice. To donate, call 855-500-RIDE seven days a week during regular hours of operations, and the CARS Vehicle Donor Support Team will walk you through the donation form over the phone and help you arrange for free pick-up.



---

## **Special CAM Meetings Update**

During March 2020, the Council on Access and Mobility (CAM) began meeting weekly to discuss the specialized transportation community's response to COVID-19. As the situation progressed CAM adjusted the schedule to bi-weekly and then to monthly virtual meetings. Special COVID-19 CAM meetings have included discussion on a variety of transportation topics, but mostly focused on pandemic related issues including safety protocols and protective equipment, resource sharing and coordination, vaccinations, impacts on Specialized Transportation Grant Program (STGP) project, and new funding sources.

During the November 10, 2020 meeting, CAM unanimously approved adding Christy Patch from the County of San Diego Health and Human Services Agency (HHSA) as a member. FACT's Board of Directors approved CAM's recommendation during their December 2020 Meeting.

CAM is comprised of approximately 33 transportation interest groups who meet regularly to discuss industry issues, regional coordination, and attend trainings. CAM's mission is to "Promote coordination of transportation resources and services in San Diego County." CAM typically meets every *other* month on 2nd Tuesdays altering between North and South County locations, but due to COVID-19, meetings are currently

held *monthly on 2nd Tuesdays via Microsoft Teams*. The next CAM meeting is scheduled on Tuesday, June 8, 2021 at 1:30 pm.

If you are interested in learning more about CAM or membership, please reach out to Budd Anderson, Grants Management Analyst, at [http://banderson@factsd.org](mailto:http://banderson@factsd.org).

---

## **Coming Soon - 15 New Vehicles for Shared Use**

FACT was awarded funds through FTA's Bus and Bus Facilities program to purchase 15 new vehicles. Based on the funding, need, and current vehicle prices, FACT plans to purchase 13 Class D Low-Floor Minivans and 2 Class B Buses; all vehicles are wheelchair accessible. FACT plans to have the vehicles in service by the end of year 2021.

FACT is looking for opportunities to share the vehicles with agencies who specifically address a FACT organizational priority as well as with nonprofits and municipal agencies that provide special needs transportation. FACT will hold a workshop during Summer 2021 to promote the availability of vehicles for shared use.

If you have any questions regarding the vehicles or FACT's Vehicle Sharing Program, please contact Budd Anderson, Grants Management Analyst at [http://banderson@factsd.org](mailto:http://banderson@factsd.org).



---

**SAVE THE DATE**

**2021 FACT Annual Meeting**  
**Thursday, December 16, 2021**

---

## COVID-19 Resources

- San Diego County's current number of cases and their locations can be found online at [County Department of Health](#)
- San Diego County's [Coronavirus website](#) and [COVID-19 Dashboard](#)
- [Google's COVID-19 Worldwide Tracker](#)

---

*Copyright © 2021 FACT, All rights reserved.*

