



CAM Meeting Summary

Tuesday, October 11, 2022, 1:30 PM

1. Introductions and updates:

- Chair Marilyn Greenblatt welcomed everyone and introductions were made. Tony San Nicolas from Renewing Life said they were awarded a grant keeping them sustained for another year and that their SANDAG application was submitted on October 5th. Adrianna Ramirez from Travelers Aid said they also submitted their application to SANDAG. She said Travelers Aid started another round of funding with American Cancer Society and have expanded rides to the entire County. Marilyn said Jewish Family Service, On The Go Transportation, had a table and vehicle at the SANDAG Fair on Sunday, October 9th. She said On The Go has been busy with lots of ride requests and new enrollments, and they also submitted their Cycle 12 application to SANDAG.

2. ADA Compliance Training:

- Aly Neumann of SANDAG gave an update regarding the ADA Compliance Training that all grantees must receive. She said the Specialized Transportation Grant Program (STGP) offered two mandatory ADA Compliance Trainings to provide an introduction on what ADA Compliance is. The recorded training and slides are available on the SANDAG website for those who have not yet received it. The training, produced by a consultant, was a part of the FTA Triennial Audit Corrective Action which SANDAG monitors for ADA Compliance. ADA Compliance is not new and has always been a requirement for grantees. SANDAG will be monitoring more closely to ensure that grantees follow the ADA Compliance civil rights regulations. Aly said SANDAG will try to make the monitoring as easy as possible for everyone. Marilyn suggested forming a compliance monitoring subcommittee since many grantees have numerous questions regarding the ADA Compliance and everyone should be on the same page. Budd Anderson offered to be a part of the subcommittee. Meagan Schmidt suggested an interactive workshop between SANDAG staff and specialized grantees staff might be beneficial to get clarifications on some of the compliance issues. Aly Neumann said it was something SANDAG is open to and has been discussed. She said if anyone has any additional questions, suggestions, or follow-up to let her know.

3. CAM Administrative Updates:

- Ali Poorman welcomed new CAM members Jennifer Overman and Kimberly Valdovinos from the City of San Marcos Senior Services, and Anya De La Cruz from Elderhelp of San Diego.

4. CTSA and FACT services update:

- Meagan said Unmet Needs is a new standing SSTAC item. This item will discuss the unmet needs of riders and programs, and the experiences each encounter at future SSTAC meetings. Meagan said to contact her or SANDAG if anyone is aware of unmet needs of riders or programs to present in that item. Budd reminded attendees to complete the survey to help plan future CAM meetings and coordinate technology amongst agencies. A link to the survey is on this meeting's Agenda. Budd said FACT wrapped up its SANDAG Cycle 12 applications and the FTA ICAM grant should be implemented soon. This \$250,000 grant is for the development and implementation of a mobile

app to be used for dispatching and scheduling with FACT's Ecolane software and other regional agencies. The San Diego Foundation grant funding is completed, and FACT is currently working on a grant with the San Diego Cancer Society. FACT continues to work on funding for accessible transportation vehicles.

5. Upcoming Meetings, Conferences and Events:

- Ali Poorman reminded attendees:
 - CalACT Fall Conference November 1-4, 2022, Santa Rosa, CA
 - FACT's Annual Meeting Wednesday, December 7, 2022, San Diego History Center, Balboa Park
- Meagan said if anyone knows of a third party after-call survey provider to please let her know. FACT will be utilizing an after-call phone survey for customer service feedback. Marilyn said she will provide information regarding CARS new low-cost transportation service for older adults at the next CAM meeting. Ben Gemblor of SANDAG said the AFA Program grantee evaluation for Cycle 1 is finished and funding recommendations are forthcoming to the Transportation Committee on November 4 and to the Board of Directors on November 18th. Early 2023 will open up Cycle 2 call for projects for those interested in applying for funding for on-demand wheelchair accessible vehicle service through the Public Utilities Commission.