



**FACT**™

Usage Report  
September 2021



## Referrals (Total + By Source)



= 2315

Web Hits

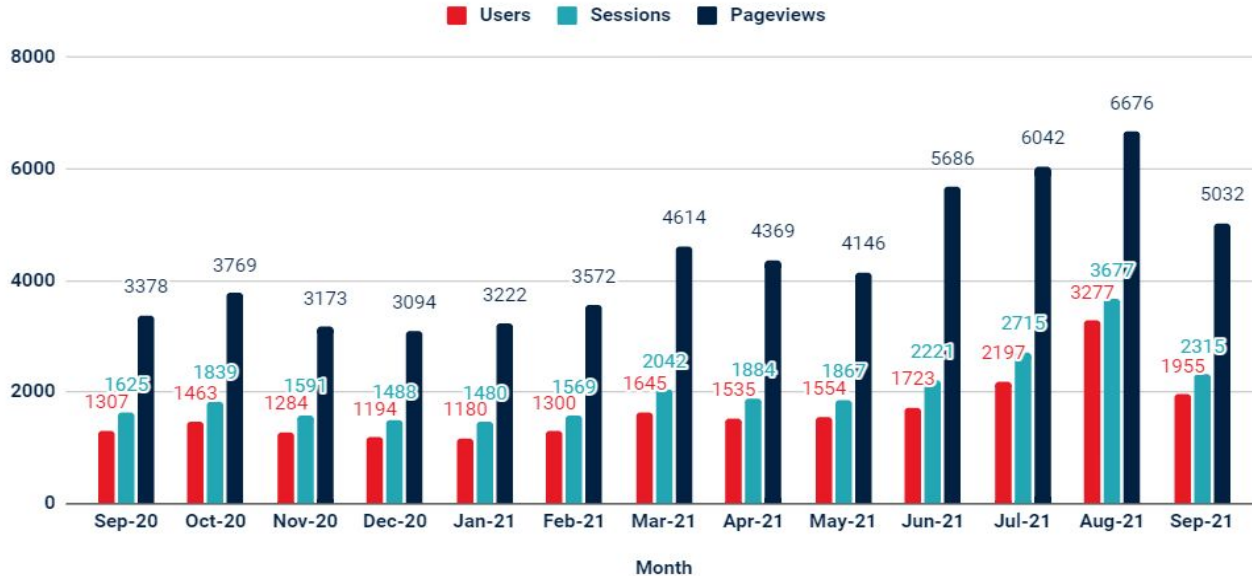


= 155

Referrals by Phone

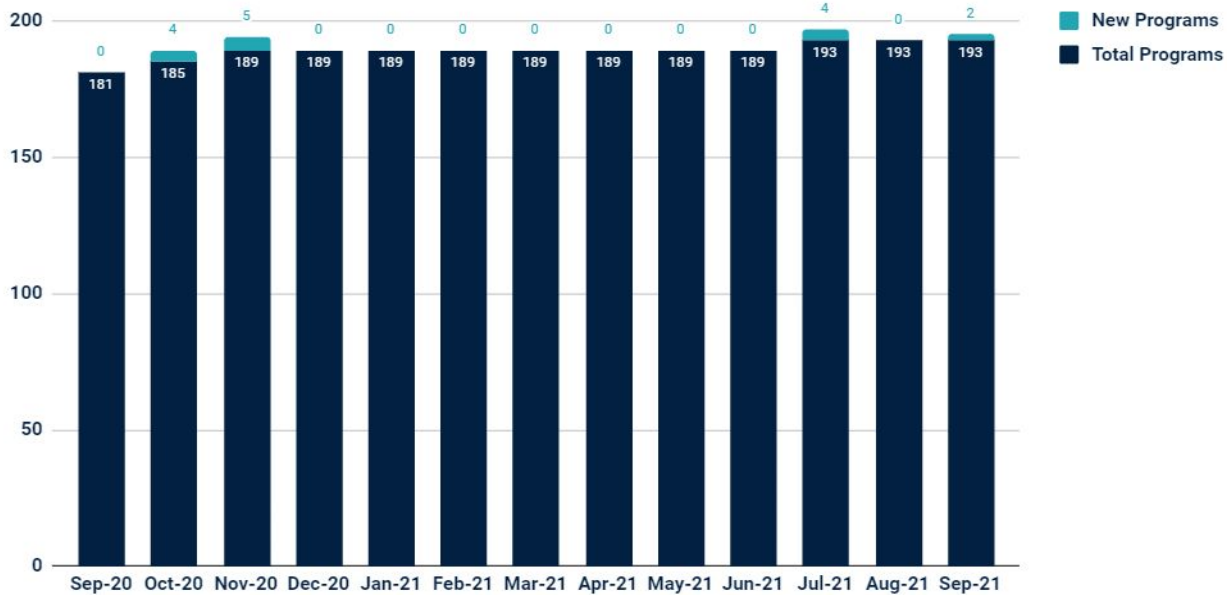
# Website Traffic Growth

## Website Traffic Growth

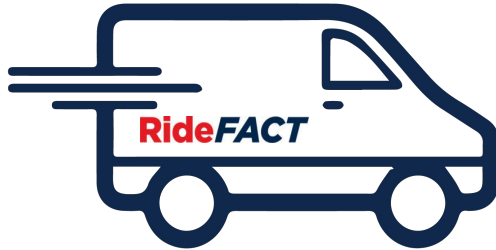


# Programs in Database

Programs in Database

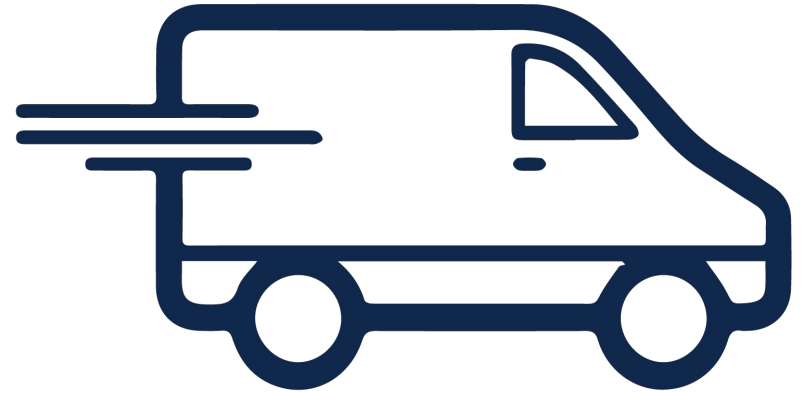


# Monthly RideFACT & Total Contracted Trips



1,393

Trips Provided by RideFACT

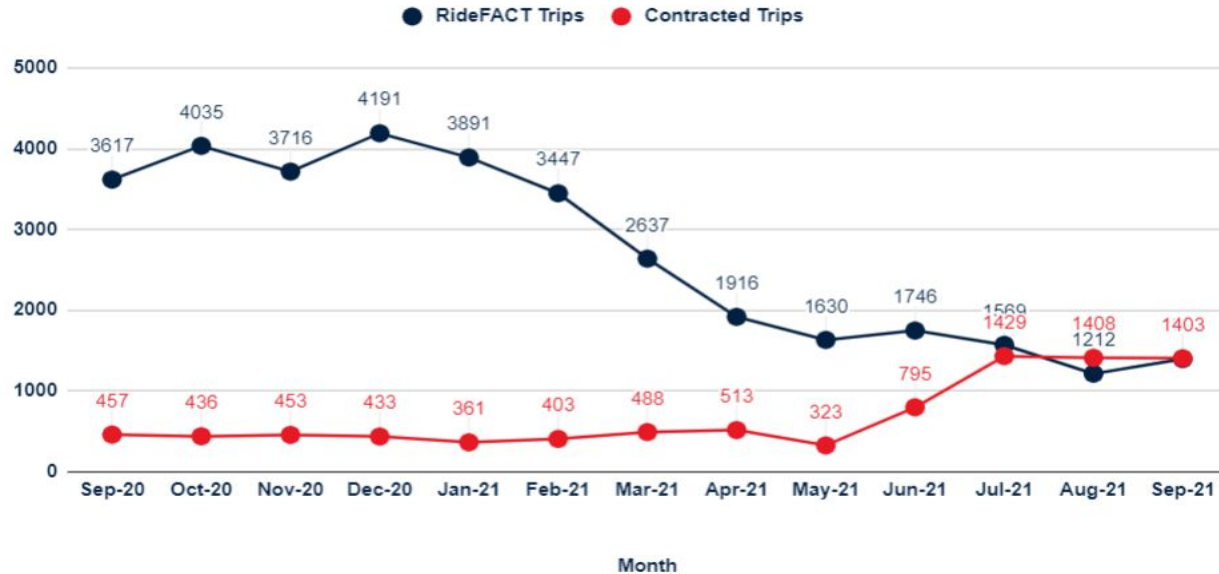


1,403

Contracted trips provided

# Trips Provided by Service

Trips Provided by Service



# Total Trips Provided

Total Trips Provided



## RideFACT Average Mileage Per Trip



9.2 Miles

Per Trip



## RideFACT Average Trip Cost



= \$21.92  
per trip

# Top Referred Agencies



**National  
Multiple Sclerosis  
Society**  
Pacific South Coast  
Chapter



**NORTH COUNTY  
TRANSIT DISTRICT**

# Total Trips Since Inception





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