

Council on Access and Mobility (CAM)

MEETING AGENDA AND NOTICE

Tuesday, November 14, 2023, 1:30p.m. – 2:30p.m.

Join Zoom Meeting

<https://us02web.zoom.us/j/85185195346?pwd=emZZeHEXOWswMkVrZkxEMUk4Z0U3UT09>

Meeting ID: 851 8519 5346

Passcode: 848741

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HAPPY NEW YEAR!

- **Introductions and updates**
- **SANDAG updates**
- **CTSA and FACT Services updates**
 - FACT's Annual Meeting
 - Grants and AFA update
- **CAM Member discussions**
 - RideFACTNOW + RideFACT Fare Proposal
 - No-show and cancellation policies
 - Transit/Bus Rodeo- 30k sq ft parking lot
- **Upcoming Meetings, Conferences and Events**
 - CalACT 40TH Anniversary Spring Conference- April 15-19th, San Diego
 - APTA- Marketing Workshop February 11-14th, New Orleans, LA
- **Standing Items and Links –**
 - Direct Referrals CIE
 - Uniform Code of Conduct
 - [Mandated Reporting Training](#)
 - Uniform Code of Conduct
 - Shared Technology Platform coordination
 - Collecting Rider Feedback – Best practices
 - Funding for specialized transportation
 - Driver and accessible vehicle shortage
 - Grant compliance
 - [SANDAG Specialized Transportation Grant Program](#)

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