



AGENDA

2024 FACT BOARD of DIRECTORS RETREAT

April 25, 2024, 8:00 A.M. – 12:30P.M.

in-person, at

Mingei International Museum - Balboa Park

1439 El Prado, San Diego CA 92101

(Zoom link <https://us02web.zoom.us/j/87951599380>)

8:00 AM - PART 1

Board Training – Pat Libby, Change Management Consultant

CALL TO ORDER
INFORMATION

8:45 AM – PART 2

Welcoming Remarks, Introductions, Regular Business:

1. Public Comment
2. Board Meeting minutes – March 2024
3. FACT Business Plan Update

INFORMATION
ACTION
INFORMATION

9:00 AM - PART 3

FACT's Mission:

- a. Expansion of role and the perception - beyond special needs services
- b. Leverage on-demand capability, low cost and countywide coverage to expand scope of services
- c. Current and potential scope of services
 - o Ramona Downtown Electric Shuttle Service – Community Resilience Grant
 - o Companion Rides – Presentation by Kim Petty – Onward

INFORMATION/DISCUSSION

10:00 AM – PART 4

RideFACTNOW, RideFACT and Contracted Agency Services

- a. Mobility Services Overview
- b. RideFACTNOW - Cost per trip, trip length, demand and supply
- c. Vendors, Brokerage
- d. Technology – App, software, data management
- e. Partnering with MTS and NCTD

INFORMATION/DISCUSSION

11:00 AM – PART 5

Funding and Sustainability:

- a. CTSA Role
- b. STGP Cycle 13 and AFA Grant Cycle 2 updates

INFORMATION/DISCUSSION

11:45 AM – PART 6

Community Relations

- Outreach & Marketing
- Ombudsman

INFORMATION/DISCUSSION

ADJOURNMENT