



AGENDA
Board of Directors Meeting Agenda
October 30, 2025, 9:00am

Zoom ONLY Mtg <https://us02web.zoom.us/j/83961527789>

Meeting call to order, Introductions

9:00 am

1. Public Comment

INFORMATION

CONSENT ITEMS

- | | | | |
|----|---|-----|---------------|
| 2. | Sep 2025 Board Minutes | p-2 | ACTION |
| 3. | CTSA & Mobility Mgt Services Updates Aug 2025 | p-7 | INFORMATION |
| 4. | Financial Updates | | INFORMATION |
| 5. | New Board Member Appointment | p-8 | ACTION |
-
- | | | | |
|-----|--|------|---------------|
| 6. | Meetings/Media Events Planning | | INFORMATION |
| | <ul style="list-style-type: none"> ○ 11/20 AFA-2 Launch, Vehicles Showcase + Board Mtg ○ 12/3 Annual Meeting/20th Anniversary Celebration <ul style="list-style-type: none"> ▪ Partner of the Year, Keynote, Speakers | | |
| 7. | Ongoing update on discussions and actions involving SANDAG | p-11 | INFORMATION |
| 8. | Conversation with Guest Speaker – Matthew Yosgott, CTC | | INFORMATION |
| 9. | Board Officers Nominating Committee Report | | ACTION |
| 10. | Operations and Mobility Services Mobility Management Updates: | | INFORMATION |
| | <ul style="list-style-type: none"> ● AFA-2 Contract Received, Launch Event on Nov 20 ● RideFACT Mobility and Brokerage Update ● Coordination with UTWSD ● Brokerage Management Software procurement update | | |
| 11. | Updates on Mobility Management, RideFACT and other Grants | | INFORMATION |
| | <ul style="list-style-type: none"> ● Proposed Cycle 13 grant scope/budget amendments ● AFA-2 contract received, Invoices resubmitted | | |
| 12. | Executive Director’s Report | p-15 | INFORMATION |
| | Staffing updates, CAM Leadership, SD Regional Center, CalACT | | |
| 13. | Board member and CAM updates | | INFORMATION |

FACT’s Mission- Assist San Diego County residents with barriers to mobility to achieve independence through coordination of transportation services

FACT Board of Directors Meeting Minutes
September 25, 2025 9:00am
Zoom only meeting

Board Members Attending	Susan Hafner, Hon. Dave Roberts, LaVonna Connelly, Hon. George Gastil, Hon. Jewel Edson
Board Members Absent	Hon. Corinna Contreras, Hon. John Duncan, Hon. Bob Campbell, Hon. Luz Molina
Staff Attending	Arun Prem, Ali Poorman, Christian Hernandez, Cynthia Pedersen, Julius Burgos, Kimberly Turner, Jissel Ramirez
Public/Guests	Gerardo Ramirez-Borja – Chief of Staff for Hon. Vivian Moreno; Ivet Woolridge – General Manager, Independent Living Partnership; David Marino
Public Comments	
Consent Items: July Board Meeting Minutes; CTSA & Mobility Mgt Services Updates – June 2025; TDA Triennial Audit FY 2022-24; Correction -ED Compensation Effective Date	<p>Susan Hafner reported that in mid-August FACT had an opportunity to make a presentation before the California Transportation Commission (CTC). The CTC decides many major funding decisions for the entire state.</p> <p>Staff and two of FACT’s riders were able to raise the level of awareness of the good things FACT does along with funding sustainability challenges.</p> <p>Motion to approve the Consent Agenda Items was made by Hon. Dave Roberts. Hon. George Gastil seconded the motion. The motion passed unanimously.</p>
Board Meetings Date & Location Changes	<p>Arun requested proposed changes to two upcoming Board meeting dates to include two media events. The proposed the AFA-2 Media Event on Thursday, October 30, 2025 at 9:00am will officially launch the start of the Access-for-All Cycle 2, affordable, accessible, on demand transportation program, to be held at San Diego City Hall. A ribbon cutting, media covered celebration with elected officials, FACT Board and staff, and others will celebrate the second time FACT has been awarded this competitive grant providing on demand specialized transportation in San Diego County. A FACT Board meeting will follow the event.</p> <p>Arun proposed the Thursday, November 20, 2025, 9:00am event, highlighting FACT’s nine wheelchair accessible vehicles (WAV). These vehicles are currently leased to FACT vendors. This media event will be held at Caltrans</p>

	<p>District 11 with elected officials and others invited. A FACT Board meeting will follow the event.</p> <p>FACT’s 20th Anniversary Board of Directors meeting will be held on Wednesday, December 3, 2025 at 8:30am at the Mingei International Museum in Balboa Park. A Save-the-Date notification was sent out on September 15.</p> <p>Arun asked for feedback regarding all three events from the Board.</p> <p>Staff requested Board approval to change calendared Board meeting dates Thursday, October 23 to Thursday, October 30, 2025 and Thursday, November 13 to Thursday, November 20, 2025 in order to accommodate upcoming FACT media events.</p> <p>Motion to approve the proposed dates was made by LaVonna Connelly. Hon. George Gastil seconded the motion. The motion passed unanimously.</p>
<p>SANDAG Updates – Cycle 13 grants updates</p>	<p>FACT met with SANDAG on September 23rd to review issues regarding invoices and delayed payments to FACT. Both sides addressed the invoicing concerns and the meeting was productive and helpful.</p> <p>Kimberly Turner said FACT is a subrecipient of SANDAG and therefore under greater scrutiny. She said both sides came away from the meeting with a better understanding and expectations, and that better communications at all levels is needed.</p> <p>Brian Lane said that SANDAG is under greater scrutiny in their audits and it carries over to their grantees. Kimberly said that everyone working to clarify the regulations will help make things work more cohesively.</p>
<p>Business Plan Update FY 2026-2031</p>	<p>With no feedback from the Board regarding the Business Plan FY 2026-2031, staff recommended Board approval for the Business Plan Updates.</p> <p>Motion to approve the Business Plan Updates 2026-2031 was made by Hon. Dave Roberts. LaVonna Connelly seconded the motion. The motion passed unanimously.</p>
<p>Board Officer Nominations Subcommittee</p>	<p>Staff recommends the Board Chair appoint a Board Officers Nominating Committee for Board Officer elections for calendar year 2026.</p> <p>Susan asked for volunteers for the Nominating Committee. Hon. Jewel Edson, Hon. Dave Roberts, LaVonna Connelly, Hon. George Gastil volunteered.</p> <p>Susan said if anyone is interested in serving in an office to please let her know.</p>

<p>Conversation with Guest Speakers: Gerardo Ramirez- Borja + Ivet Woolridge – Independent Living Partnership TRIP Program</p>	<p>Arun introduced guest speaker Gerardo Ramirez-Borja, Chief of Staff for Council member Vivian Moreno, District 8. Gerardo said District 8 encompasses several border regions – San Ysidro, Otay Mesa, Logan Heights, Ocean View Hills, Sherman Heights, and others. Gerardo praised FACT’s work in the community and said that many people don’t think about such services until they need it or until a family member has needed it.</p> <p>Gerardo said he appreciates the work FACT does and would like to be a regular guest at Board meetings. Gerardo said Council Member Moreno is terming out next year and he is running for her seat. He thanked the Board for the opportunity to attend the meeting and said he hopes to continue working with FACT for the next four years. Susan asked Gerardo based on his insights and perspective, what is the biggest need for senior or disabled transportation that is currently unfilled. Gerardo said many people do not know about the resources that are available. He said getting the word out is huge so that people can make the connection and utilize the services.</p> <p>George Gastil asked Gerardo what FACT’s distinctive role is in doing work that other agencies, such as MTS, don’t do. Gerardo said cultivating relationship on a human to human level plays a key role in connecting people, aside from politics. Gerardo said he thinks FACT’s role in cultivating relationships continues to improve and to keep the momentum going.</p> <p>Arun thanked Gerardo for his support and acknowledgement of the efforts in cultivating and building relationships. Gerardo thanked everyone for the invitation to attend the meeting.</p> <p>Arun introduced invited guest, Ivet Woolridge, General Manager of the Independent Living Partnership (ILP) Trip Program. The TRIP Program is nationally recognized as one of the best volunteer driver models by the Beverly Foundation, a nonprofit organization that supports initiatives across various U.S. cities and states. The program relies on funding to provide the services.</p> <p>Ivet said the TRIP Program started very small in Coachella Valley and was based on seniors needs in the late 80’s. Riders are given a certain amount of miles to use on a monthly basis, based on their transportation needs. The riders select the drivers they want based on trust and availability. The mileage logs are submitted at the end of the month for reimbursement. Ivet said this program not only provides transportation, but community connection and relationship building. This program serves Riverside and L. A. County riders, and is known as the Mileage Reimbursement Program.</p>
--	--

	<p>Christian asked what the requirements are to enroll in the program. Ivet said eligibility requires inability to drive and not able to use public transportation. Monthly reporting is submitted which includes mileage, dates, and destinations. That information is put into the trip-track software system and calculated.</p> <p>Susan asked how the program decides rider eligibility. Ivet said potential riders fill out applications and are asked about their health conditions, transportation needs, and limitations. Based on their answers, riders are assessed by their criteria for eligibility. The cities of Hemet and Riverside have the largest demand for this program. Susan said this program fills a huge need in communities.</p> <p>Arun thanked Ivet for attending the meeting and sharing information regarding the ILP Trip Program.</p>
<p>Updates on Grants</p>	<p>Kimberly Turner, Grants Manager, reported that she has submitted a grant application for FTA Section 5310, a program that provides services for seniors and individuals with disabilities.</p> <p>Kimberly explained that FACT applies through the state specifically for rural areas. Urban areas are under SANDAG and rural areas are under Caltrans and two separate grant applications must be submitted because they are two separate entities. FACT is currently funded for 2025-2026. This application would fund 2027.</p> <p>Kimberly is currently working on the ICAM grant and Cycle 13 grant applications.</p>
<p>Executive Director's Report</p>	<p>The California Transit Commission presentation on August 14, 2025 at SANDAG was followed up with a meeting with FACT staff regarding two specific grant opportunities that CTC manages. Arun said FACT needs to get a better understanding of the two opportunities before pursuing them with CTC</p> <p>and local partners. The CTC commissioners said FACT's brokerage should be a model for the state.</p> <p>Arun reminded everyone the CalACT Fall Conference will take place October 20-24, 2025.</p> <p>Staff met with AARP representative, Bob Prath and HHSA Aging Independence Agency in San Diego to discuss a transportation survey done. A potential pilot program was discussed for San Diego. Arun was interviewed with AARP for a podcast now available.</p>

	<p>Staff is planning to meet with San Diego Reginal Center, organized by Todd Lordson, to discuss accessible transportation needs.</p> <p>Arun will meet with Michael McHale to discuss in-house contracted services.</p>
Board member and CAM Updates	<p>LaVonna and Susan thanked David Marino for attending the meeting.</p> <p>Susan welcomed new staff member, Jissel Ramirez, Jr. Accountant, to FACT.</p>
ADJOURNMENT	<p>The meeting was adjourned at approximately 10:30am.</p>

ITEM # 3

TO: BOARD OF DIRECTORS

FROM: Ali Poorman, Contracts Manager

RE: FACT Services updates – AUGUST 2025

ISSUE: This item presents a monthly RideFACT and agency services update.

	AUGUST 2025
SERVICE	ONE-WAY TRIPS
ACS	157
UCSD	55
Scripps	420
Escondido	535
County HHSA	34
San Marcos	591
Tri-City	111
SDG&E	0
RideFACT	1,726
TOTAL	3,629

UCSD Shiley-Marcos Alzheimer’s Disease Research Center

By August 2025, a total of 596 trips had been completed. In the summer of 2022, contracted trips were provided to transport patients involved in an ongoing Alzheimer's clinical trial. The contract was extended in January 2024. Additionally, in December 2023, UCSD Health partnered with 211 to arrange transportation for discharged patients attending follow-up medical appointments. This pilot program, running from December 2023 to March 2024, completed 168 trips and achieved significant success, with only one hospital readmission.

City of San Marcos

From February 2018 to August 2025, FACT provided 22,552 lunch shuttle and Catch a Ride! trips. Catch a Ride! offers transportation for eligible seniors aged 60 and older within San Marcos city limits, as well as for medical appointments within a 20-mile radius outside the city. FACT and San Marcos recently agreed to extend the contract through June 2026.

Scripps Health

Through August 2025, a total of 11,263 trips were provided. FACT provides transportation services for various Scripps facilities, including Encinitas Scripps, Prebys Cancer Clinic, Scripps Mercy Hospital in Hillcrest and Chula Vista, Scripps Green, Scripps Advanced Care Clinic, and Scripps Vista Clinic. The service agreement between FACT and Scripps Health commenced on January 15, 2020. FACT's brokerage vendors transport patients to and from hospitals, clinics, pharmacies, residences, and even hospitals located outside San Diego County. FACT signed an Evergreen contract amendment in August 2021. The contract term was renewed in January 2024 through 2026.

City of Escondido

Between November 2019 and August 2025, FACT facilitated 36,916 trips. FACT provides transportation to and from the City of Escondido's senior lunch nutrition program, available Monday through Friday. This service commenced on November 1, 2019. However, trips were temporarily halted from mid-March 2020 to May 2021 due to the COVID-19 pandemic. Service resumed on June 15, 2021. The contract term for this arrangement was extended through June 2025, with the option for up to two renewal periods.

County HHS

1,804 trips have been conducted under this agreement from late November 2018 through August 2025. This service offers transportation for non-contagious Tuberculosis patients from their homes to clinics for treatment on behalf of the County. The contract is set to continue until December 31, 2028. This contract term was extended in January 2024.

American Cancer Society

As of August 2025, FACT provided 421 medical trips for chemotherapy and radiation treatments. FACT will partner with the American Cancer Society (ACS) to address access to care barriers for patients with cancer through their grant program beginning April 1, 2025, to March 31, 2026.

Tri-City Contracts – Emergency Room & Outpatient Behavioral Health

FACT has provided 9,679 trips for Tri-City patients discharged from the ER as of August 2025. FACT began transportation services for Tri-City Medical Center in December 2016.

211 Cool Zone Transportation In 2021, 211 requested FACT's assistance in transporting individuals to and from the County of San Diego's Cool Zones, which were established to provide heat relief during the summer and early fall. In June 2022, FACT entered into a contract to receive direct referrals through 211's Community Information Exchange (CIE) platform to support this program. FACT completed 26 trips between 2022-2024. The County of San Diego will continue the Cool Zone program through referrals to local libraries.

CTSA, RideFACT & Contracted Service Data	Web hits	Referrals	Programs in Database	New Agencies in Database	Total Requests for RideFACT Trips	RideFACT Trips Provided	RideFACT Trips Unable to Provide	Contracted Trips Provided	Total Trips	RideFACT Avg Mileage	RideFACT Avg Trip Cost
Subtotal 2019	9,225	1075	174		29,841	28,628	1213	8,764	32,392		
Subtotal 2020	14,956	2109	185		29,808	28,455	1353	11,606	40,061		
Subtotal 2021	20,687	3729	189	10	41,959	37,293	4666	5,568	42,861		
Subtotal 2022	31,811	2232		5	28,340	23,119	5221	15,184	38,303		
July	3,473	227	178	0	3,079	2,745	334	1,297	4,042	9.4	\$ 37.21
August	3,924	192	178	0	1,716	1,409	307	1,512	2,921	9.3	\$ 36.37
September	2,710	63	178	0	1,181	1,027	154	1,462	2,489	8.8	\$ 37.66
October	3,444	108	179	1	1,000	850	150	1,426	2,276	9.8	\$ 37.32
November	2,199	106	179	0	798	717	81	1,369	2,086	10.3	\$ 39.26
December	3,043	77	177	0	797	750	47	1,245	1,995	10.6	\$ 40.66
January	2,494	96	177	0	748	694	54	1,289	1,983	11.1	\$ 37.54
February	2,410	90	180	3	789	677	112	1,355	2,032	9.9	\$ 33.35
March	4,183	112	184	4	856	744	112	1,717	2,461	9.5	\$ 30.99
April	2,064	122	184	0	889	747	142	1,478	2,225	9.4	\$ 27.26
May	3,422	90	184	0	821	710	111	2,340	3,050	9.8	\$ 30.05
June	4,636	86	184	0	1,141	1,064	77	2,600	3,664	10.3	\$ 39.07
Subtotal 2023	38,002	1369		8	13,815	12,134	1,681	19,090	31,224	9.85	\$ 35.56
					229,332	212,316	17,016	122,893	335,209		
July	3,349	137	184	0	1,502	1,299	203	1,530	2,829	12.18	\$ 118.80
August	4,178	164	184	0	1,697	1,503	194	1,578	3,081	26.19	\$ 105.65
September	3,230	131	184	0	1,874	1,748	126	1,328	3,076	12.73	\$ 91.36
October	3,767	165	184	0	2,316	2,117	199	1,455	3,572	12.4	\$ 89.53
November	2,977	76	173	0	2,171	1,990	181	1,303	3,293	13.1	\$ 81.69
December	2,331	132	177	4	2,207	2,148	59	1,055	3,203	12	\$ 70.61
January	3,364	134	177	0	2,362	2,328	34	1,352	3,680	12.16	\$ 69.31
February	3,267	103	177	0	2,516	2,436	80	1,210	3,646	12.01	\$ 69.85
March	2,903	121	177	0	2,728	2,684	44	1,464	4,148	12.54	\$ 69.33
April	3,368	96	177	0	2,059	2,045	14	1,444	3,489	12.36	\$ 72.33
May	3,258	126	182	5	2,415	2,400	15	1,457	3,857	13.13	\$ 71.27
June AFA					1,061	1,052	9		1,052	12.98	\$ 72.91
June RF	3,197	84	181	1	752	749	3	1,200	1,949	10.09	\$ 34.51
Subtotal 2024	39,189	1469			25,660	24,499	1,161	16,376	40,875	13.37	\$ 78.24
					254,992	236,815	18,177	139,269	376,084		
July	3,607	77	181	0	814	814	0	1,603	2,417	10.94	\$ 30.91
August	3,529	65	181	0	733	729	4	1,690	2,419	10.93	\$ 29.99
September	3,720	98	185	6	899	899	0	1,632	2,531	9.92	\$ 29.82
October	3,695	70	184	0	1,064	1,064	0	1,786	2,850	10.16	\$ 30.12
November	3,138	80	186	2	839	839	0	1,489	2,328	11.15	\$ 31.44
December	3,239	88	186	0	871	871	0	1,544	2,415	10.09	\$ 27.52
January	4,870	90	186	0	854	854	0	1,628	2,482	9.89	\$ 27.60
February	4,701	189	188	1	758	758	0	1,452	2,210	11.01	\$ 24.57
March	8,304	233	186	0	1,080	1,080	0	1,808	2,888	8.95	\$ 20.35
April	4,911	148	187	1	1,800	1,800	0	1,783	3,583	9.02	\$ 27.46
May	9,302	286	187	6	2,183	2,183	0	1,623	3,806	8.95	\$ 28.22
June	4,940	391	185	2	2,636	2,636	0	1,756	4,392	8.75	\$ 29.78
Subtotal 2025	57,956	1815			14,531	14,527	4	19,794	34,321		
TOTAL					269,523	251,342	18,181	159,063	410,405		
July	5,272	476	188	3	1,748	1,748	0	1,938	3,686	10.39	\$ 23.61
August	4,990	499	188	0	1,726	1,726	0	1,903	3,629	9.69	\$ 23.13
Subtotal 2025	10,262	975			3,474	3,474	0	3,841	7,315		
TOTAL					271,271	254,816	18,181	162,904	417,720		

ITEM # 5

TO: BOARD OF DIRECTORS
FROM: ARUN PREM, EXECUTIVE DIRECTOR
RE: NEW BOARD MEMBER APPOINTMENT

ISSUE: Recommendations for Board to address matters pertaining to governance:

BACKGROUND

I. New Board Member Appointment:

Gerardo Ramirez-Borja, Chief of Staff for Hon Vivien Moreno, City of San Diego, has expressed interest in joining the FACT Board of Directors. FACT currently has 7 voting Board members and one Emeritus Board member. **As per FACT Bylaws:**

SECTION 3.1. NUMBER The corporation shall have no less than five (5) and no more than eleven (11) directors; Emeritus nonvoting board members may be appointed at the discretion of the board, by a majority vote of the Board members; the number of Emeritus board members may not exceed 1 per block of 5 regular board members, or a total of 2.

SECTION 3.19.1. FILLING VACANCIES Vacancies on the board may be filled by approval of the majority of Directors then in office or, if the number of directors then in office is less than a quorum, by (1) the unanimous written consent of the directors then in office, (2) the affirmative vote of a majority of the directors then in office at a meeting held pursuant to notice or waivers of notice complying with this Article of these bylaws, or (3) a sole remaining director. A person elected to fill a vacancy as provided by this Section shall hold office until the next annual election of the board of directors or until his or her death, resignation, or removal from office.

RECOMMENDATION

Staff recommends:

- a) Board members appoint Gerardo Ramirez to the Board of Directors
- b) Board members authorize an update to FACT's bylaws to revise the language as follows - Board members may designate staff as "Alternate", to attend Board meetings and vote under the direction of the Primary Board member

ITEM # 7

TO: BOARD OF DIRECTORS

RE: SANDAG Updates

ISSUE: Ongoing update on discussions and actions involving SANDAG

FACT Staff is working with SANDAG to revise and resubmit invoices that had been returned for review and corrections. On Oct 23, 2025, FACT received the AFA-2 DRAFT agreement for review. FACT staff will respond to the DRAFT during the week of Oct 27th, 2025.

BACKGROUND

Cycle 13 grant award recommendations endorsed by TC were approved by SANDAG's Board on June 27, 2025. In September SANDAG staff proposed updates to the potential Cycle 13 contracts which will consolidate the agreements and reduce some of the match requirements; these proposed changes favor FACT, and will be confirmed in the next few weeks. FACT continues to be on a the SANDAG grants watchlist due to invoicing issues that are being addressed in discussions with SANDAG. On Sep 19th FACT requested an urgent meeting with SANDAG staff to seek clarifications regarding the deficiencies and clear directions for follow up.

SANDAG staff shared with FACT the Coordinated Plan Priorities propose for the updated Plan. FACT provided a response to the list of priorities. FACT is supportive of the proposals, and called attention to one of the priorities – “door through door” transportation that may require more review. Meeting with Danielle, Tim and Ruby (SANDAG) to review CTSA role, competition for funding, and improving coordination amongst specialized transportation services providers.

On March 20, 2025, FACT Board Members, Susan Hafner, La Vonna Connelly, Hon John Duncan and Hon George Gastil, and Arun Prem met with SANDAG CEO Mr. Mario Orso. SANDAG Staff – Antoinette Meier, Brian Lane, Jenny Russo and Robyn Wapner were also present. The hour-long discussion included review of the CTSA contract, CTSA role in Coordinated Plan, Funding mechanism and a recommendation re. a group that would follow up on the matters that were discussed.

On 1/17/2025, SANDAG staff asked Transportation Committee to recommend that SANDAG's Board approve the funding recommendation for the AFA Cycle-2 call for projects. The Item was approved unanimously. *SANDAG staff recommended award of \$2.3 m of AFA Cycle 2 funds to FACT. FACT was the only applicant (out of 5) approved for funding. UTWSD is a partner in FACT's project.* SANDAG's Board will review the TC recommendation on 1/24/2025. If approved, the funding will provide on-demand accessible rides countywide, tentatively beginning March 2025, through March 2026.

FACT's meeting request with SANDAG's CEO is in process; it is likely the meeting will occur in March 2025.

SANDAG staff issued a *Notice of Intent to Award for the AFA Cycle 2 Call for Projects* on Nov 1, 2024. This Notice recommends that SANDAG's TC and Board approve the funding recommendation.

It is anticipated the SANDAG Board will review this request in January 2025, following the TC's review on December 20, 2024.

AFA Cycle-2 funds will extend RideFACTNOW transportation for another year; service could be implemented in Feb 2025, based on the above timeline.

In August and September 2024, there were no formal updates on AFA Cycle-2 evaluation. Based on recent indications, the implementation is likely to be delayed significantly.

FACT is planning to submit Cycle 13 SGTP grant applications as per the SANDAG Board actions taken in July 2024.

During September 2024 Mobility Working Group Meeting (MWG), and SSTAC, SANDAG staff presented a plan to issue a call for Microtransit grants; available funding approx. \$8m in Jan 2025. Staff proposal restricts Nonprofits from applying directly. Only government entities may apply. Individual grants awards will be limited to \$1m, with a 20% match requirement. FACT provided public comment questioning this inequitable approach, calling attention to the potential negative impacts, and recommending against it.

On July 19, 2024 TC considered FACT's request to amend the proposed match against the Section 5310 funding award from 50% to 20%, which is allowable by FTA., and increase the per trip rate from \$32 to \$37. SANDAG staff recommended against the approval based on their view that it creates a fairness issue. FACT explained in a letter to TC that the 50% match commitment pertained to FACT's original Cycle 12 RideFACT application, which was not funded. Therefore, the match requirement should not carry forward to supplemental funds provided to FACT. FACT also explained that it was presumed AFA funds would provide the match, which did not turn out to be the case. FACT cost per trip for RideFACT trips (next day) increased due to the increase in average trip length from 9 miles to 13 miles. The TC approved SANDAG staff recommendation to deny FACT's request for amendments. SANDAG's Board will review the TC recommendation on Friday, July 26th.

TC Discussion on Funding for FACT services on May 17, 2024 was consistent with the February 16 discussion where FACT staff, riders and several vendors urged the TC to confirm the recommendation approved in Feb – i.e. *Provide approximately \$845,000 annually to FACT for the next two years using only Section 5310 funding (fully fund the RideFACT portion of the request only). FACT would provide the 20% matching funds (\$170,000 approx. annually). TC also recommended that FACT have the option to compete for STGP Cycle 13 Call for Projects. The TC chose to amend their prior recommendation to maintain the set aside (\$1.7m in Section 5310 funds) and prevent FACT from applying for additional Section 5310; FACT would be able to apply for up to \$1m in SMG funds.*

The above action was the result of some nonprofits as well as the transit agencies commenting on the high cost of RideFACTNOW compared with the cost of other service providers. SANDAG staff and some TC members clarified the comparison between accessible and ambulatory rides, as well as rides provided by volunteers compared with contracted rides was not valid and needed to be viewed in context.

The impact of the TC's action, if approved by SANDAG's Board would be to cap FACT's STGP grants at \$2.7m. The other STGP applicants' grant requests would be capped at \$2.2m.

SANDAG staff recommended that the during its meeting on June 28, 2024, the Board approve the TC's recommendations:

1. Approve the proposed STGP Cycle 13 call for projects, including the evaluation criteria and process for awarding funding, except that the Board shall retain discretion over final Section 5310 awards subject to FTA requirements and a two-thirds vote of the Board.
2. Lower the maximum amount of SMG funding an applicant can receive to \$1 million and keep the existing maximum amount of Section 5310 funding an applicant can receive at \$1.2 million.
3. Approve a 26% annual allocation of Federal Fiscal Year 2023 and 2024 Section 5310 pass-through funding available (approximately \$835,543 and \$856,666 respectively) to Facilitating Access to Coordinated Transportation (FACT) for RideFACT service.
4. Should the Board approve a direct allocation of Section 5310 funds to FACT, exempt the direct allocation of Section 5310 funds to FACT from FACT's maximum grant award amount, and prohibit FACT from competing for and/or receiving the remaining Section 5310 grant funding.
5. Reinstate the allowability of indirect costs for the SMG program starting with the STGP Cycle 13 call for projects consistent with the proposed indirect cost guidelines.

TC Discussion on Funding for FACT services on Feb 16, 2024: The TC action on Agenda Item 7 was preceded by Item 6 - a presentation by MTS and NCTD re the mandated ADA paratransit services, and need to maintain funds for the services.

Following the Transportation Committee's [October 20, 2023, meeting](#), FACT provided SANDAG with a memo describing its RideFACT funding request (Attachment 2). In its memo, FACT requested \$843,924 annually for RideFACT, or nearly \$1.7 million for two years, which is an approximately 110% increase over its \$800,000 RideFACT request through the STGP Cycle 12 Call for Projects. FACT also requested \$1,512,000 annually for its CTSA and mobility management activities, which is nearly a 31% increase over its STGP Cycle 12 mobility management award combined with its dedicated TDA Article 4.5 funding. SANDAG's Data Science team reviewed the FACT memo and determined the RideFACT request and methodology used were reasonable based on an analysis of the baseline data FACT provided and changes in fuel prices and population growth.

Important Factors to Consider

The two sources of funding the Transportation Committee could consider allocating to FACT because they do not require a competitive selection process are the Section 5310 Program and

the Transportation Development Act (TDA) Article 4.5. funds. Federal Transit Administration (FTA) regulations require that the Section 5310 funding be accompanied by a minimum 20% match of non-federal sources, so any allocation of those funds would require FACT to provide the required match. The Transportation Committee could consider allocating TDA Article 4.5 funding to FACT to supply the required match. Either allocation would require approval through the Board of Directors. The Section 5310 allocation could accompany the Cycle 13 STGP Call for Projects; however, the TDA allocation would require an amendment of [SANDAG Board Policy No. 027](#).

Option 1: *Provide approximately \$2.3 million annually to FACT for the next two years using Section 5310 and TDA Funding (fully fund the FACT request).*

Option 2: *Provide approximately \$1.6 million annually to FACT for the next two years using Section 5310 and TDA Funding (partially fund the FACT request).*

Option 3: *Provide approximately \$845,000 annually to FACT for the next two years using only Section 5310 funding (fully fund the RideFACT portion of the request only). FACT would provide the 20% matching funds (\$170,000 approx. annually). TC also recommended that FACT have the option to compete for STGP Cycle 13 Call for Projects.*

Option 4: *Do not allocate any funding for FACT at this time and require them to compete for funding through the STGP and AFA grant programs.*

ITEM #11

TO: BOARD OF DIRECTORS

FROM: Arun Prem, Executive Director; Cynthia Pedersen, Manager of Administration and HR

RE: Executive Director's Report September, October 2025

Meeting and Events – September 2025

9/26/2025 Meeting – SANDAG Board of Directors
9/29/2025 Meeting – Michael McHale, St Paul's Senior Services
9/30/2025 Meeting – CalACT Emergency Planning- Arun

Meeting and Events – October 2025

10/7/2025 Meeting – SD Regional Center Transportation Discussion – Todd Lordson, Christian, Arun
10/7/2025 Meeting -- Regional Short-Range Transit Planning Task Force – SANDAG, Arun
10/9/2025 Meeting – Joint Working Group: 2025 Regional Plan Update – Arun
10/10/2025 Meeting – SANDAG Board or Directors
10/14/2025 Meeting – CAM – Ali, Paola, Christian, Jissel, Arun
10/16/2025 Meeting - Accessible Coalition Kick Off Meeting Discussion – Kate Pecora, Alyssa Ahn, Christian, Arun
10/17/2025 Meeting – Transportation Committee
10/21-24/25 Conference – CalACT Fall Conference – Susan, Arun, Christian, Ali
10/30/2025 Meeting – FACT Board of Directors