

MEETING AGENDA AND NOTICE
Council on Access & Mobility (CAM) Meeting
Tuesday, April 10, 2018 10:00 a.m. - 11:30 a.m.

St. Paul's Senior Services
Plaza Mathes Conference Room - Main Floor
1420 E. Palomar St.
Chula Vista, CA 91913

Call in information: Dial in number: 712.775.7031 ID: 880-488-916

- 1. Introductions** (*please sign-in*)
- 2. Presentation/Training:** St. Paul's Senior Services - Ellen Schmeding, Chief Operating Officer
- 3. Presentation/Training:** Nationwide Insurance, New program - Josh Farrow, V.P. of Sales
- 4. CAM Training** - *Budd*
 - Verbal Judo - Skills for Effectively Defusing Difficult Situations, April 18, 2018
- 5. CAM Governance** - *Budd and Arun*
 - FACT Board approval of new CAM member appointments
 - Membership, structure, and attendance
- 6. CTSA and transportation services updates** - *Meagan and Arun*
 - Referrals
 - Ridership
 - Free transportation for Veteran's pilot update
 - New FACT Board Member and Brokerage Providers
 - CalACT conference update
 - CTSA contract update
- 7. Emergency backup procedures and IT** - *Meagan*
- 8. CAM Member updates**

***Next CAM Meeting - **Tuesday, June 12, 2018** Location: TBD