



**Meeting Agenda and Notice
Council on Access & Mobility (CAM)**

**Tuesday, April 8, 2014, 10:00am-11:30am
Caltrans (Gallegos Room), 4050 Taylor Street, San Diego, CA 92110**

- 1. Introductions** *(please sign-in)*
- 2. Approval of new CAM members - Action**
- 3. FACT Vehicle Lease Opportunity Update**
- 4. FACT Updates**
 - a. Retreat
 - b. Brokerage membership update
 - c. Staffing
 - d. Services
 - i. RideFACT monthly ridership, Jul 2012 – Jan 2014
 - ii. RideFACT monthly service update, Jul 2013 – Jan 2014
 - iii. Annual Referrals to Other Services
 - iv. Contracted Services
 1. NCTD/First Transit Service
 2. VTCLI contract (2-1-1 San Diego & SANDAG)
- 5. CalACT Spring 2014 Conference in San Diego (May 19-22)**
- 6. CAM Member Updates**

*****Next CAM Meeting - Tuesday, June 10, 2014 @ 10:00AM, San Diego Regional Center (SDRC), Carlsbad*****



**Council on Access & Mobility (CAM)
Membership Information**

Name: William (Bill) York

Organization: 2-1-1 San Diego

Position: Chief Operating Officer

As the Chief Operating Officer of 2-1-1 San Diego, Mr. York brings a wealth of knowledge and expertise to his work. Mr. York joined 2-1-1 as a disaster volunteer during Firestorm 2007, helping 2-1-1 staff connect San Diegans to critical response and recovery information. In December following the disaster, he was brought on board as a Client Service Representative. Mr. York was promoted to Service Design Manager, followed by promotion to Director of Programs, and today is 2-1-1's Chief Operating Officer (COO). In the role of COO, Mr. York oversees the Service Delivery team which includes the contact centers, research and design center, Quality Assurance & Training department and Benefits & Enrollment Department.

Bill York was instrumental in leading the work plan for the successful Veterans Transportation and Community Living Initiative grant developed by SANDAG, 2-1-1 and FACT. As a veteran and a leader in the San Diego Veteran's community, Mr. York was able to organize support for the grant from numerous veterans' organizations.

Mr. York was an active member of the US Army from 1983 to 1987 as a specialist. During this time he was awarded the Joint Service Achievement Medal.

FACT

Facilitating Access to Coordinated Transportation

Council on Access & Mobility (CAM) Membership Information

Name: Lois Knowlton

Organization: Friends of Adult Day Health Care Centers

Position: Community Outreach Coordinator

Responsibilities (briefly describe):

I am responsible for the grant development and am the project director for the grants that we receive for transportation as well as for other support functions. I support the adult day health care centers in San Diego County with educational programs and state advocacy; however, my primary responsibility for transportation support through grants from SANDAG and CalTrans is for the benefit of the Poway Adult Day Health Care Center. I oversee the monitoring and reporting functions related to grants, and at the present time TransMed, a nonemergency medical transportation for people 60 and over, is my primary responsibility.

Tell us a bit about yourself:

Prior to my work with the adult day health care programs, I was in education. I spent ten years as a bilingual teacher—first in Argentina and later in Laredo, Texas. I was also a bilingual business teacher at Southwestern College for 13 years. My undergraduate and master's degrees are in Business Administration. My doctorate is in Educational Leadership. After receiving my doctorate from the University of San Diego, I became the dean of Business and Professional Studies at Grossmont College. I retired in 2003 and have been working with the Friends and Poway Adult Day Health Care Center since that year.

Briefly explain the importance of transportation and mobility in your organization:

Transportation is a key component and need for the participants in adult day health care. The vast majority do not drive, so their lives are limited by transportation provided by friends and family unless an organization like FACT and multiple others can provide that assistance. Non-emergency medical appointments is a big gap in service for this population, and since those who attend adult day health care are usually on Medi-Cal, and they need door-to-door service, public transportation is not an option. Therefore, the Friends provide this

transportation, using the vehicles and drivers that are available after the trips to and from the Poway ADHCC are completed. The drivers are all Class B licensed drivers, and the vehicles are wheelchair accessible.

Why would you like to join CAM as a member?

The Friends' TransMed service and the 5310 vehicles we have received are providing very similar services that the other members of CAM provide. I have been attending because I find that the networking with other providers is very useful.