



Meeting Agenda and Notice  
**FACT Board of Directors Retreat**  
**March 28, 2013, 8:30 am**  
County Administration Center, 1600 Pacific Highway, Rm 302  
San Diego, CA 92101

## **AGENDA**

**8:15 am continental breakfast**

**8:30 am call to order**

### **PART 1 FOCUS on MISSION and OBJECTIVES**

Public Comment  
INFORMATION

1. Welcoming remarks by Board Chair  
INFORMATION
2. Approval of February 28, 2013 minutes p-2 ACTION
3. Rider and brokerage provider presentations  
INFORMATION
4. MTS vehicle donations – committee recommendations P-9  
ACTION
5. Review FACT Mission p-11 ACTION
6. Board member feedback INFORMATION

**10 am - break**

### **PART 2 SERVICES REVIEW**

7. FACT services update and DRAFT 5-year service projections P-12  
INFORMATION/ACTION
8. DRAFT RideFACT cost analysis P-14  
INFORMATION/ACTION
9. DRAFT 5-year Mobility Mgt./CTSA expense & revenue projections P-16  
INFORMATION/ACTION
10. Report and discussion on FY 2012-13 goals and FY 2013-14 goals p-18  
ACTION
11. Board member feedback INFORMATION

**11:30 am - break & working lunch**

### **PART 3 ORGANIZATION ISSUES AND PRIORITIES**

12. Governance, Board, TAC, CAM updates  
INFORMATION/ACTION
13. FACT 2014-2019 Business Plan Update P-21 ACTION
14. Board member feedback  
INFORMATION

**12:30 adjourn**

**FACT's Mission** is to assist seniors, persons with disabilities, veterans, and social service recipients in San Diego County to meet their transportation needs.