



FACT Board of Directors Meeting
September 28, 2017, 9:00 am
 Carnation Room, Encinitas City Hall
 505 S. Vulcan Avenue, Encinitas, CA 92024

Board Member Dave Roberts will join the meeting via telephone

Meeting call to order

9:00 a.m.

1. Introductions
2. Public Comment INFORMATION
3. Approval of June 22 Board Meeting Minutes p-2 ACTION
4. Annual Meeting Planning Committee p-7 ACTION
 - Award / Special Guests & Speakers
 - Annual Report
 - Possible CAM and Board Appointments / Bylaws Updates
5. Implementation of free fare for Veterans, Companions p-9
 INFORMATION
6. Update on ongoing quarterly SANDAG meetings
7. FACT Services Updates p-10
 INFORMATION
 - Update on discussions with MV
 - City of San Marcos discussions
 - City of Carlsbad meeting
 - New contracted service proposal
8. Monthly Financial Reports p-14
 INFORMATION
 - Cost Allocation for contracted services
9. Standing Item - Updates on initiatives p-15 POSSIBLE
 ACTION
 - Outreach to Cities - meeting with City of Escondido
 - CTSA Contract/Services update
10. Board member updates / proposed agenda items
 INFORMATION
11. Executive Director's Report p-16

ADJOURNMENT

FACT's Mission <i>Assist San Diego County residents with barriers to mobility to achieve independence through coordination of transportation services</i>

FACT Board of Directors Meeting Minutes
July 27, 2017

Encinitas City Hall, Poinsettia Room
505 S. Vulcan Avenue, Encinitas, CA 92024

Board Members Attending	Bob Campbell, LaVonna Connelly by phone, Susan Hafner, George Gastil, Phil Monroe, Hon. John Aguilera, Hon. Lorie Zapf
TAC Members Attending	Lois Knowlton
Board Members Absent	Dave Roberts
Staff Attending	Arun Prem, Meagan Schmidt, Budd Anderson, Brooke Connell, Jonathan Albarran
Public/Guests	See sign in sheet.
Introductions	Chair Bob Campbell called the meeting to order at 9:00 AM.
Public Comment	<p>Budd Anderson informed the Board FACT was awarded two grants worth \$15,000 each. The Neighborhood Reinvestment Program (NRP) FY 16-17 from District 5 Supervisor (Bill Horn) is to purchase dispatch module software and five large monitors and graphic cards. FACT will work with RouteMatch for the dispatch software and get recommendations from the IT contractor for new monitors. The Community Enhancement Program (CE) FY 18-19 from the County Board of Supervisors (Bill Horn and Kristin Gaspar) will fund marketing activities and staffing needs. The Board will sign a letter to thank the County Board of Supervisors for their support.</p> <p>Board members offered to reach out to various Board of Supervisors: Bob to Supervisor Bill Horn; Hon. John Aguilera to Supervisor Kristin Gaspar; and LaVonna Connelly to Supervisor Dianne Jacobs.</p>
Approval of June Meeting Minutes	Motion to approve the June 22, 2017 Meeting minutes made by Phil Monroe. Second by John Aguilera. The motion passed unanimously.
Board Meetings Scheduling	Bob Campbell informed the Board the August meeting has been canceled in the past. Arun Prem and Bob confirmed FACT does not anticipate any pressing action items for the August meeting agenda at this point and recommends going dark in anticipation of vacations and low meeting attendance. Phil Monroe noted that if an important item comes up the Executive team could meet to discuss it.

	<p>Motion to approve the cancelation of August Board meeting made by Hon. Lorie Zapf. Second by Hon. John Aguilera. The motion passed unanimously.</p> <p>Currently the Annual Board Meeting is tentatively scheduled for December 14th. Staff requests this date be confirmed for the Annual Meeting. The date was confirmed.</p>
<p>Classification of Budgeted Expenses as CTSA Services</p>	<p>Arun gave background to the discussion of the proposed classification of line item expenses as CTSA activities on the FACT budget. This new requirement is based on the triennial audit and must be presented on the FACT budget.</p> <p>Arun explained that SANDAG is looking at how much of FACT’s budget fits the definition of CTSA activities and expenses in addition to those covered by CTSA contract. The budget will become part of the work plan and subject to audit and review by the transportation committee.</p> <p>The budget is due to SANDAG in September and Arun requested feedback on how to present CTSA activities. In the future, FACT will submit the budget as part of the work plan.</p> <p>Arun voiced his concerns that a narrow view of CTSA eligibility could have an impact on the perception of FACT’s services in San Diego if the brokerage/RideFACT operations are excluded. FACT and SANDAG differing views on on brokerage management and RideFACT transportation being CTSA activities. The impact of the classification as other than CTSA activities has immediate impact as well as future implications. If RideFACT is not considered a CTSA activity, matching funds from SANDAG cannot be used. This would result in use of reserves as matching funds.</p> <p>Susan Hafner asked about the status of the new MOU and if the concerns could be addressed in it. During the discussion several issues were brought up including risk and transparency regarding the requested changes.</p> <p>John will request SANDAG for the report the yearlong comprehensive study conducted by Diane Eidam on FACT.</p> <p>The Board discussed changing the titles on the budget to indicate CTSA activities covered under CTSA work plan or state law and then submitting it to SANDAG. Arun confirmed the work plan had been approved by SANDAG prior to receiving the budget.</p>
<p>Revised Title VI Resolution for</p>	<p>Budd Anderson reminded the Board that the Title VI Plan had been approved and submitted to Caltrans in May. When it was submitted to</p>

SANDAG Grants	<p>SANDAG they requested minor changes and Board approval.</p> <p>Motion to approve the revised Title VI Resolution for SANDAG made by Phil Monroe. Second by Susan Hafner. The motion passed unanimously.</p>
Service Development Committee Recommendations	<p>Arun discussed the Service Development Committee Meeting and recommendations/ideas that emerged from discussions followed by a review by CAM. Ideas for follow up include adjusting fares in the future: making shorter trips more expensive and longer trips less expensive. Two recommendations that could be implemented in the near future emerged from the discussion:</p> <ul style="list-style-type: none"> • Eliminating companion fares for RideFACT riders <ul style="list-style-type: none"> o Currently companions pay the price as riders. Personal care attendants (PCA), is considered an essential part of the ride, and ride for free. o Designation of PCA is arbitrary o Incentive to use RideFACT o Currently our vendors are paid the same regardless of number of passengers. o Makes travel more affordable <p>Companion Fares (preliminary promotion September 1 – December 31, 2017) – The first companion is free and each additional adult (18 and over) is ½ price. Children 17 and under are free.</p> <p>Motion to approve companion fares made by Hon. Lorie Zapf. Second by Susan Hafner. The motion passed unanimously.</p> <ul style="list-style-type: none"> • Providing free rides for Veterans <ul style="list-style-type: none"> o Currently Veterans are eligible based on age and disability o Veterans pay regular RideFACT fare o Discretionary incidental service can be provided as per grant guidelines o No reliable way to estimate demand <p>Veteran Fares (preliminary promotion September 1 – December 31,</p>

	<p>2017) – Any Veteran regardless of age or disability can ride for free one time per week.</p> <p>Motion to approve free rides for Veterans made by Phil Monroe. Second by Hon. Lorie Zapf. The motion passed unanimously.</p>
<p>FACT Service Updates</p>	<p>Meagan Schmidt provided an update on FACT services and reviewed service statistics for RideFACT and contracted services. Through May there have been 101,107 (unaudited) one-way rides since FACT began offering rides. It was a record month for First Transit in May with 793 trips. There was a total (unaudited) 2,539 rides in May.</p> <p>CTSA Activities – The most common referrals were to MTS, NCTD, and RideFACT. The most common transportation methods used by new callers were driving self and family/friends. Brooke Connell is reviewing FACT’s current referral providers and updating the information.</p> <p>The final audited numbers for April were total 2,349 contracted services + RideFACT and 996 RideFACT only.</p> <p>NCTD LIFT/MV Update – FACT has not received a final contract and MV has been operating all trips in-house without subcontracting through the present date. The contract is pending insurance negotiation and liquidated damage negotiations. Arun has been in contact with Mr. Matthew Tucker, NCTD and Mr. Ron Barnes, MV. MV is trying to assess what they are capable of handling in-house before utilizing taxicabs for rides.</p> <p>Oceanside - The new City of Oceanside contract started July 1 with new rates and extends through June 2019. The city made modifications to the service area which may increase RideFACT service and may decrease the number of Oceanside trips.</p> <p>Tri-City – Tri-City is pleased happy with FACT’s transportation, and is using Lyft for all rides. Staff is using the Lyft Concierge Portal to book trips and will have the portal installed at all nursing stations. FACT provided 489 trips for Tri-City patients between December 2016 and May 2017.</p> <p>Elderhelp – Elderhelp continues to use Lyft during business hours for curb-to-curb transportation when it can be monitored by staff.</p> <p>RouteMatch – There are daily calls with the client success team to review billing issues, filtering data, and referral data, etc. Salesforce/RouteMatch integration is expected in early August. FACT is waiting for dates for onsite training for 211 to go with the PowerPoint documentation provided.</p>

	Phil made suggestions to editing/updating the service statistics table.
Vehicle Safety Monitoring Update	<p>Jonathan Albarran gave an update on the safety inspection of all vehicles participating in FACT's brokerage. FACT hired Kevin Ekdahl, owner of On-Call Mechanic to conduct inspections of all vehicles in the brokerage. Over a 6-month period a total of 54 vehicles were inspected.</p> <p>A 19-point thorough on-site inspection was conducted on each vehicle. Common issues found were low oil level, paint and body damage, dirty batteries, tire wear, oil and transmission leaks, a/c service, suspension wear, check engine lights, etc. The most serious issues were broken wheel bearings and a damaged wheelchair tie down. Inspection reports were sent to FACT and staff worked with brokerage partners to rectify all reported issues.</p> <p>Two vehicles were removed from service due to safety issues. The first vehicle is getting fixed and will be returned to service and the second vehicles was removed from service permanently. Jonathan will follow up with vendors on status issues.</p> <p>FACT plans to conduct the inspections annually.</p> <p>Susan suggested looking into centralized maintenance facility as a potential revenue generator. Arun agreed there is demand and FACT has the ability to manage one, however funding is the main obstacle.</p>
Monthly Financial Reports	April financials were available at the meeting. Arun clarified that there were a number of reasons why legal fees were higher in response to a question.
Standing Item - Updates on Initiatives	<p><i>Outreach to Cities:</i></p> <p>Arun mentioned FACT is hiring a contractor for a marketing push with cities, Adult Day Care Centers, Medical Centers, and other organizations that need transportation with a direct mailing campaign. FACT's marketing campaign is expected to last a few months.</p>
Adjournment	The meeting adjourned at approximately 11:00 AM.

ITEM # 4

TO: BOARD OF DIRECTORS

FROM: ARUN PREM, EXECUTIVE DIRECTOR, and BROOKE CONNELL, OFFICE MANAGER

RE: Annual Board of Directors Meeting Planning

ISSUE:

Staff seeks Board input and assistance with the Annual 2017 FACT Board of Directors Meeting scheduled on Thursday, December 14, 2017:

- Planning Committee
- Theme
- Award recipient
- Guest Speaker(s) and keynote address
- Possible Board, CAM appointments and Bylaws updates

BACKGROUND

The 2017 Annual Board of Directors Meeting is scheduled in December as specified by the bylaws and the purpose is to review the Financial Audit report. Typically, the Annual meeting agenda also includes topical presentations and speakers, the annual FACT Award presentation, and other business items as needed. During the last two years, the year-end Council on Access and Mobility (CAM) meeting was combined with the Annual Meeting.

Planning Committee

In recent years an Annual Meeting Planning Committee comprised of Board members and staff developed the Annual Meeting theme, agenda and presentations. Board members Bob Campbell, LaVonna Connelly and George Gastil served on the committee for the 2016 Annual Meeting.

Norine Sigafoose Partner of the Year Award

Nominations are needed for the 2017 award.

Theme

The themes of the recent meetings were outreach to cities and medical services providers. In 2017 FACT provided promotional rides to veterans and amended service policies to make rides more affordable for people travelling with companions/family. The emphasis on reaching out to Cities and Hospitals was maintained during the year 2017.

Guest Speakers and Keynote

Several names of local stakeholders were proposed during recent Board meetings, including Mr. Jim Madaffer, some State elected officials, former State Senator Jim Mills, and local officials.

Staff has begun outreach to representatives of stakeholder organizations including SANDAG, Caltrans, FTA, APTA and CalACT.

Potential Board Appointments and Bylaws updates

There have not been any recent discussions about potential new Board members except the one Board members expected to be appointed by SANDAG's Transportation Committee (TC). There have not been any discussions about bylaws revisions during recent Board meetings but bylaws updates are typically handled during the Annual Meetings.

The TDA and Internal Financial audits are expected to be concluded on schedule and the reports will be available during the Annual Meeting.

RECOMMENDATION:

Staff requests Board members to appoint an Annual Meeting Planning Committee and provide feedback regarding some of the agenda items.

ITEM # 5

TO: BOARD OF DIRECTORS

FROM: ARUN PREM, EXECUTIVE DIRECTOR and MEAGAN SCHMIDT, OPERATIONS MANAGER

RE: Implementation of free fares for Veterans, Companions

ISSUE:

This item provides an update for Board members regarding the two actions approved during July:

- Eliminating companion fares for RideFACT riders, and
- providing free rides for veterans through December 31, 2017

BACKGROUND:

The two changes to fare policy were implemented on Friday September 1. The free veterans fare is effective for four months - through December 31, 2017. The free fare for one companion was a permanent change to RideFACT fare policy.

FACT promoted these changes through a media release, CAM, FACT's call center and the website.

A number of media outlets including the local NBC station reported on the veterans fare promotion.

<http://www.nbcsandiego.com/news/local/Non-Profit-Group-Offers-Free-Rides-to-Vets-442905513.html>

<http://www.sandiegouniontribune.com/communities/north-county/sd-no-veterans-rides-20170831-story.html>

<http://www.sandiegocountynews.com/nonprofit-gives-free-rides-veterans-san-diego-county/>

<http://villagenews.com/business/ridefact-offers-free-rides-for-san-diego-veterans-through-dec-31/>

FACT staff have received numerous inquiries and reservations requests in response to the media coverage and the outreach.

The data is not available at this time; a detailed report will be provided at the Board meeting in the near future.

RECOMMENDATION:

None

ITEM #7

TO: BOARD OF DIRECTORS

FROM: Arun Prem, Executive Director and Meagan Schmidt, Operations Manager

RE: FACT Services update

ISSUE:

This item presents a monthly RideFACT and contracted services update.

BACKGROUND:

	May-17	June-17
SERVICE	ONE-WAY TRIPS	ONE-WAY TRIPS
First Transit	793	790
Poway		
Oceanside	410	433
Elderheip	32	45
Tri-City	99	91
RideFACT	1,356	1,375
TOTAL	2,690	2,734

First Transit/MV NCTD LIFT Service:

FACT has provided transportation for NCTD’s LIFT program through First Transit since March 2014. A total of 11,346 trips were provided from March 2014 - June 2017.

LIFT transitioned to a new contractor, MV Transportation, on July 1, 2017. FACT met with MV on June 14th to discuss contract terms. The contract is being reviewed by FACT’s attorney and requests have been submitted to MV for consideration. FACT held a meeting with current LIFT brokerage vendors to discuss the new contract terms and expectations.

MV has been operating all trips without subcontracting through the present date. FACT staff attended the first ADA Review Meeting on 7/18 discussing the MV service transition.

On September 12 a revised version of the contract was received. The new contract mitigates the insurance coverage issue by reducing the coverage levels in line with current practice. FACT staff will meet with MV over the next few days to review the terms and get a better understanding of the volume and nature of services required by MV.

City of San Marcos

FACT staff held detailed discussions with **Catherine Manis**, Recreation Program Coordinator, City of San Marcos regarding collaborative transportation services for

seniors. San Marcos currently provides seniors with free scrip that can be used to purchase taxicab rides. FACT presented the options of either providing transportation based on a fixed per mile cost or a flat rate that would be economical for on-demand curb to curb rides. A pilot project was discussed as a means to test the services as well as generate data indicating the demand for transportation. FACT is awaiting a response from the City regarding next steps.

City of Carlsbad

FACT staff met with Council Member Mark Packard and Jason Haber, Assistant City Manager and presented information on FACT services, number of RideFACT rides provided to Carlsbad residents, and discussed current senior services offered by the City. In view of the limited nature of current services and service reductions due to proposed elimination of some public transit services, FACT discussed the options to enhance mobility using the brokerage model and contracted services. Mr. Haber requested RideFACT materials that would be distributed to Carlsbad residents and some data pertaining to the Oceanside contract for comparison.

City of Escondido

FACT staff contacted the City Council members and requested a presentation on FACT services before the Council. One of the Council Members Hon. Michael Morasco responded and recommended that FACT staff hold a preliminary meeting with City Staff. In a follow-up message we were informed that Assistant Director of Community Services, Danielle Lopez, will contact us to schedule a meeting regarding the presentation.

Tri-City Contract

FACT began transportation services for Tri-City Medical Center in December 2016. Discharged patients are provided with rides from all hospital departments to their residence. In the future trips will be provided in-kind towards the match portion of the Rides to Wellness Grant which will be executed in the upcoming months.

Currently trips are provided through Yellow Cab and Lyft Concierge. Tri-City staff fill out taxi vouchers and schedule Lyft trips via the Concierge portal. FACT bills Tri-City after adding a small mark up. FACT has provided 580 trips for Tri-City patients between December 2016 - June 2017.

City of Oceanside Senior Van Service:

Contracted service for Oceanside began in September 2013. FACT has invoiced City of Oceanside for 19,174 trips from September 2013 - June 2017.

Oceanside staff recently updated their enrolled members, approximately 1,900 clients are pre registered to use this service.

On June 21st, the Oceanside City Council voted to extend the contract from July 1, 2017 - June 30, 2019. Revisions to the rate structure were approved in the contract extension.

Elderhelp Program

Contracted service for Elderhelp began on March 12th, 2015. The Board approved the extension of the Elderhelp contract on March 26th. 1,466 total trips were provided between March 2015 and June 2017. Trips are provided by FACT brokerage providers as well as Lyft while monitored during business hours. Any trips that Elderhelp cannot accommodate due to their limited monthly budget are referred to RideFACT.

Poway Adult Day Health Care Transportation Service Contract

FACT has provided transportation for Poway Adult Day Healthcare Center clients since January 2013. Due to funding constraints Poway decided to end the contract January 31, 2017.

Safety First was the recent provider for these trips. A total of 17,528 trips were provided from January 2013 - January 2017.

RouteMatch Software Implementation & Impacts

RouteMatch software went live on 4/7/17. Trip scheduling and dispatching for RideFACT and contracted services (Oceanside, Elderhelp), as well as referrals are handled through RideFACT modules. Trips scheduled for Tri-City are handled through different mechanisms based on the contracted service preference.

Reporting based on the software began for April's service data. More detailed data is available for referral and trip information through the RouteMatch reporting module.

FACT staff is working with RouteMatch's Client Success team on the best formats for reports as well as verification of accurate billing rules for brokerage provider and contracted service invoicing.

RideFACT & Contracted Service statistics ytd for fiscal year July 2012 - June 2017

CTSA, RideFACT & Contracted Service Data	Web hits	Referrals	Agencies in Database	New Agencies in Database	Total Requests for RideFACT Trips	RideFACT Trips Provided	RideFACT Trips Unable to Provide	Contracted Trips Provided	Total Trips	RideFACT Avg Mileage	RideFACT Avg Trip Cost
Jul-16	1,658	90	145	0	1,167	1,029	138	1,164	2,822	11.7	\$17.35

August	1,733	99	145	0	1,497	1,365	132	1,412	3,145	11.2	\$16.92
September	1,593	121	145	0	1,415	1,273	142	1,194	2,787	11.7	\$15.66
October	1,712	78	145	0	1,382	1,186	196	1,412	3,124	11.7	\$15.14
November	1,493	102	145	0	1,209	1,044	165	1,230	2,723	11.9	\$15.66
December	1,378	94	145	0	1,089	973	116	1,261	2,639	12.5	\$16.57
Jan-17	1,534	83	145	0	1,098	1,026	72	1,224	2,758	11.5	\$12.29
February	1,459	74	146	1	1,139	999	140	918	2,377	10.5	\$13.06
March	1,489	72	147	1	1,405	1,223	182	1,339	2,828	10.9	\$11.56
April	1,480	52	147	0	1,161	996	165	1353	2349	11.5	\$16.74
May	1,589	64	148	1	1,428	1,356	72	1334	2690	11.3	\$14.88
June	1,228	81	148	0	1,457	1375	82	1359	2734	11.7	\$16.55
Subtotal	18,346	1010	148	2	15,447	13,845	1602	15,200	29,045		
Total	134,982		148		15,447	48,911		49,657	98,568		

***NOTE** Edits to the database referral listings is ongoing. There have been program deletions, additions and edits to information and contacts. Outreach is being done by FACT's Office Manager, Brooke, to add more programs to the database and edit information when necessary.

RECOMMENDATION:

Staff seeks the Board's feedback regarding the information presented in this item.

ITEM # 8

TO: BOARD OF DIRECTORS

**FROM: ARUN PREM, EXECUTIVE DIRECTOR and JULIUS BUGOS,
ACCOUNTANT**

RE: Cost Allocation for transportation services

**ISSUE: Cost Allocation of trips provided by FACT was recommended
by the Finance Committee and SANDAG.**

BACKGROUND:

The purpose was to understand the fully loaded cost of the RideFACT as well as each contracted transportation service. The fully loaded cost of trips is helpful when comparing FACT services with other transportation options. It is also required for pricing contracted services in order to understand the net revenue impact of providing the services.

FACT staff discussed this project with consultants Greg Miller and Associates. The consultant provided a couple of samples for developing FACT's cost allocation model. They recently helped other transportation providers including a CTSA agency with similar projects. They recommended determining ratios of the number of trips provided by each service.

The ratios were then applied proportionately to the eligible expenses incurred by FACT to determine the additional cost of providing each kind of trip.

FACT staff reviewed all the expense categories to identify applicable expenses and to determine the most appropriate ratios for allocation.

The information will be reviewed with the Finance Committee in the near future in order to finalize the allocation methodology.

RECOMMENDATION:

None

ITEM # 9

TO: BOARD OF DIRECTORS

FROM: ARUN PREM, EXECUTIVE DIRECTOR

RE: STANDING ITEM - UPDATES ON KEY INITIATIVES

ISSUE:

This Item provides Board members with ongoing updates on key initiatives.

BACKGROUND:

Outreach to Cities:

During 2016 FACT prioritized outreach to Cities as a means towards promoting and expanding specialized services in a cost-effective manner. Expansion of brokerage based Contracted services similar to the City of Oceanside service model would enhance the capacity for specialized service in San Diego. It would make transportation more affordable due to the competitive nature of the brokerage. In January 2017 FACT developed marketing materials which describe the contracted services and provide some examples of the benefits and potential cost savings for Cities. FACT staff made presentations before the City Councils in Lemon Grove and San Marcos. A meeting with the staff from City of Vista was planned in early June, to discuss potential for sharing a FACT owned vehicle with Vista. A future presentation during the meeting of the League of Cities was tentatively discussed during FACT's April Board meeting.

During August 2017 FACT will researched all cities, senior centers, Adult Day Care Centers, Medical Centers and other organization that need transportation for resident or clients and followed up with a direct mailing campaign. FACT's marketing brochure and contact information was included in the mailer.

Update

Meagan and Arun met with Donna Meester from **City of Vista** and discussed FACT and Vista services in order to review collaboration opportunities. Vista plans to expand some medical and other travel options for residents by possibly sharing the use of a FACT owned vehicle in the near future. Some other options included review of cost of scrip and preliminary discussions on whether the funding could be optimized by used brokerage based taxicab services providers. In August FACT staff had several discussions with **City of San Marcos** to discuss a pilot project involving contracted rides to supplement the Scrip based transportation service offered at this time and discussed options to expand services. In September Arun met with **City of Carlsbad** representatives to review potential for collaboration. A meeting request was sent to **City of Escondido** requesting a meeting with City staff or a presentation during a Council Meeting.

RECOMMENDATION:

None

ITEM # 11

TO: Board of Directors
FROM: Arun Prem, Executive Director
RE: Executive Director Report

Meetings and Events 8/2/2017 - 9/19/2017

8/2 Meeting with Jim Madaffer – Phil Monroe and Arun Prem
8/3 CalACT Conference Call – Arun, Meagan, and Budd
8/3 Greg Miller Consulting Conference Call – Arun and Julius
8/8 CAM Meeting
8/9 City of San Marcos Meeting – Catherine Manis, Arun and Meagan

8/10 Medi-Cal Phone Meeting – Janya Bowman, Cindy Schuster, Arun,
Meagan, Budd, and Julius
8/10 Staff Meeting
8/14 SSTAC Meeting – Meagan
8/14 City of Oceanside Meeting – Janet Batchelor, Homer Post, Arun, and
Meagan
8/15 Annual Report Planning – Arun, Meagan, Budd, and Brooke
8/15 NCTD ADA Review –Jonathan
8/24 On-site Provider Inspections - Jonathan
8/24 Alliance for Regional Solutions Quarterly General Meeting – Budd
8/24 Staff Meeting
8/24 Meeting with Ron Kilcoyne- Arun
8/24 DMV Paperwork Signing/Meeting – Jack Christensen
8/25 On-site Provider Inspections – Christian
8/28 RouteMatch Phone Meeting – Meagan
8/31 Lyft Phone Meeting – Arun
9/1 Transit and Paratransit - Safety Management System Class - Budd
9/4 CLOSED- Labor Day
9/5 CalACT Conference Call – Arun
9/6 FACT/SANDAG Quarterly Update – Muggs and Arun
9/7 Meeting with Councilmember Packard City of Carlsbad – Arun
9/7 The Weingart Foundation's: Updated Grant Guidelines and Strategies
Webinar - Budd
9/7 Meeting with AGTS – Arun and Jonathan
9/12 Meeting with Bill Roth – Arun
9/13 FACT/SANDAG Meeting – Jack Christensen, Arun and Budd
9/13 Davis Farr Audit – Julius
9/14 WTS San Diego Awards Gala – Susan Hafner and Arun
9/15 FACT presentation at Vista Community Clinic Presentation – Leticia
9/18 SSTAC Meeting – Arun
9/19 NCTD ADA Review –Jonathan

Upcoming Meetings and Events

10/17 CAM Meeting

10/26 Board Meeting
11/10 Office CLOSED Veterans Day Obs.